

# '09 Services Handbook

Guide to HIV & AIDS services in the North Texas area

## **El Manual de Servicios**

Guía de servicios para HIV y SIDA  
en el área del norte de Tejas

*Información en español en la página 4 y 11.*



**214.559.2437 or Toll Free 866.657.2437**

# **The 2009 Services Handbook:**

## **A Guide to HIV & AIDS Services in the North Texas Area**

**January 2009**

The 2009 Services Handbook is designed as a guide to help find information about organizations and services for people living with HIV and AIDS in Dallas County and surrounding areas. It is not a directory of every service available and inclusion in this directory does not constitute an endorsement by the Ryan White Planning Council or the Resource Center of Dallas.

The scope of this eleventh edition of the Handbook is primarily agencies providing services to residents of Dallas County. Agencies providing services in surrounding counties have been included only if they specifically asked to be included and they furnished information for publication.

We have relied on the agencies listed to supply us with information about their programs and services. If an agency did not respond to our request for information, it is not included in the Handbook. The Handbook is designed to provide a starting point for accessing services in the Dallas area. At best, it can be only a partial list of the kinds of programs, services, and agencies available to someone living with HIV or AIDS in the Dallas area.

We have made every effort to be accurate, and have included Spanish translations wherever possible. Please understand that services change, and what was true when this book was published may not be true now. We hope you will find this Handbook useful. We welcome your comments and suggestions. Please contact:

**Resource Center of Dallas**  
**2701 Reagan St.**  
**Dallas, Texas 75219**  
**Main: 214-528-0144 • Fax: 214-522-4604**  
**[www.rcdallas.org](http://www.rcdallas.org)**

A pdf version of this handbook can be found at [www.rcdallas.org](http://www.rcdallas.org)

## **FOR EMERGENCIES CALL 911**



**Crisis and Suicide Line (Dallas)  
214-828-1000**



**Rape Crisis & Child Sexual Abuse (Dallas)  
214-590-2926**



**Domestic Violence (Austin)  
800-799-SAFE (7233)**

### **Risk Reduction Message**

The Human Immunodeficiency Virus (HIV) is not spread easily. You can only get HIV if you get infected blood or sexual fluids into your system. You can't get it from mosquito bites, coughing or sneezing, sharing household items, or swimming in the same pool as someone with HIV.

Some people talk about "shared body fluids" being risky for HIV, but no documented cases of HIV have been caused by sweat, saliva or tears.

To decrease the risk of spreading HIV:

- Use condoms during sexual activity
- Quit using injection drugs or do not share drug injection equipment
- If you are HIV-infected and pregnant, talk with your health care provider about taking HIV medications
- If you are an HIV-infected woman, don't breast feed any baby
- Protect cuts, open sores, and your eyes and mouth from contact with blood

If you think you have been exposed to HIV, get tested. Testing locations are listed in this handbook.

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## Section I: Tips and Instructions

Each agency and/or service will have specific requirements in order for you to qualify for assistance. Different requirements might include things like your health status, which county you live in, or how much money you make. Read through the 'Getting Started' section of this guide to get a better understanding of the help that is available and how to access services. Call the agency and ask what you'll need to bring when you go for your first appointment or intake. Social case managers, disease management case managers, social workers, or intra-agency case managers are people who work with you to help you find the services you need.

Be aware that information changes frequently. **Always call the agency first** to verify that all information in this guidebook is current.

**ESP** – Agencies that include this symbol have staff available to speak Spanish.

**TTY** – Agencies with ability to communicate with hearing impaired individuals are indicated with a TTY phone number listed in the Agency Section.

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### To Find Help Or Assistance

If you need a specific type of service, turn to Section V, for a listing of services starting on page 46. Below each type of service there is a list of agencies that provide that service. Refer to the page number listed for additional information about each agency.

### To Find An Agency Or Organization

If you are looking for an agency by name, turn to Section IV, for a listing of agencies and a description about each, starting on page 17.

### If You Need Additional Info

Referrals for medical care, doctors, pharmacies, funeral arrangements, or information on services available call 214-559-AIDS (2437) or 1-866-657-AIDS (2437), or any of the agencies listed that provide case management.

## **Sección II: Información en Español**

Información sobre agencias que puede llamar para hablar con alguien en español.

Las organizaciones que aparecen en esta lista tienen personal que habla español y que le ayudarán a obtener acceso a servicios para personas con VIH/SIDA en el área de Dallas/Ft. Worth. Si necesita ayuda de una organización o agencia que no tiene personal que habla español, puede hablar a una de las agencias en esta lista y ellos le ayudarán a conseguir los servicios necesarios. Es posible que cuando llame le contesten en inglés pero le comunicarán con alguien que hable español. La mayoría de estos servicios son gratis y ciertos servicios tienen requisitos especiales.

Las agencias con el personal que habla español se señalan con el símbolo **ESP**.

Personas con Problemas Auditivos -Las personas con problemas auditivos se pueden comunicar a cualquier agencia que estén indicadas con las siglas **TTY**.

### **En caso de emergencia llame al 911**

**Violencia doméstica**  
**214-941-1991 (Dallas)**  
**800-799-7233 (National)**

**Línea de crisis y suicidio**  
**214-828-1000 (Dallas)**

**Línea de violación y abuso sexual de niños**  
**214-590-2926 (Dallas)**

El Virus de la Inmunodeficiencia Humana (VIH) no se contrae fácilmente. Usted puede contraer el VIH solo si sangre y fluidos sexuales infectados entran en su cuerpo. Usted no puede infectarse por picadura de mosquito, por medio de tos o estornudo, si comparte utensilios domésticos o nadando en la misma alberca que alguien con infectado con VIH.

Algunas personas hablan sobre “compartir fluidos corporales” como algo riesgoso para VIH, pero no se ha comprobado casos de VIH que se hayan causado por sudor, saliva o lágrimas.

Para disminuir el riesgo de diseminación del VIH:

- Use condones durante cada actividad sexual
- Nunca comparta equipo para inyección de drogas
- Si usted es una persona infectada de VIH y esta embarazada, hable con su proveedor de cuidados de salir acerca de tomar ARV.
- Si usted es una mujer infectada, nunca amamante a su bebé
- Proteja heridas, úlceras o llagas abiertas y sus ojos y boca de cualquier contacto con sangre

Si usted piensa que ha estado expuesto a VIH, hágase la prueba. Varias locaciones para hacerse la prueba se encuentran enlistadas en este libro.

**Section III-a: Getting Started – Care Connections (in English)**

**Resources & Support in North Texas, Ryan White Treatment Modernization Act – Reasons to Enter Primary Medical Care**

Receiving an HIV diagnosis is often an overwhelming and frightening experience. Where do you go? Who do you call? What should you do next? There are choices to consider at every stage of the disease. There has to be someone who understands how all parts of your care fit together in keeping you whole. That person is usually your primary care provider (PCP). PCPs are responsible for providing health maintenance care and coordinating care. The PCP may be a Doctor (MD or DO), Nurse Practitioner (NP), or Physician’s Assistant (PA). It’s best if you and your health care provider work together as a team. That makes it easier to choose and stick to your treatment plan. “Care provider” means a doctor, a physician’s assistant, or a nurse practitioner.

**Reasons to Remain in Primary Medical Care**

HIV medical and dental care are very complicated, and change quickly. This makes it important to find an HIV care provider who works with HIV/AIDS patients and is committed to staying up to date. Your relationship with an HIV provider will be better if you are comfortable with each other’s personal style and approach to dealing with health issues in general, and HIV in particular.

We can help. The North Texas Care Coordination Team is a group of nonprofit organizations committed to helping you connect to a comprehensive system of healthcare and resources. Whether you are newly diagnosed or have lived with the disease for many years, we are here to support your efforts to manage the challenges of living with HIV and AIDS.

**Who Do I Call First?**

To connect to the HIV/AIDS care system, simply call one of the following organizations and ask for an “Intake Session.”

**In Dallas County, call:**

- AIDS Arms, Inc. .... 214.521.5191
- Bryan’s House ..... 214.559.3946
- Parkland Health & Hospital  
Hospital System ..... 214.590.4551
- Welcome House, Inc. .... 214.421.3948

Any one of the above Intake Sites can help you locate a site nearest you.

**For help in counties beyond Dallas, one of the following organizations can help you:**

- (Bexar County) Hope Action Care "HAC" ..... 210-224-7330
- (Ellis, Henderson & Navarro Counties)  
AIDS Arms, Inc. .... 214.521.5191 or 866.495.3400
- (Denton, Collin, Hunt, Kaufman, Rockwall Counties)  
AIDS Services of North Texas ..... 800.974.2437
- (Ector County) Basin Assistance Services..... 432.580.0713
- (El Paso County) El Paso City/County HIV Program ..... 915.543.3561
- (Cooke, Fannin & Grayson Counties) Your Health Clinic ..... 903.813.1272
- (Harris County) AIDS Foundation Houston ..... 713.623.6796
- (Lubbock County) Community Action Health Access Multi Program  
Service "Project CHAMPS"..... 806.771.0736
- (Midland County) Midland Odessa AIDS Support..... 432.684.7821
- (Nueces County) Coastal Bend AIDS Foundation ..... 361.814.2001
- (Parker County) AIDS Resources of Rural Texas ..... 817.596.3022
- (Potter County) Panhandle AIDS Support Organization ..... 806.372.1050
- (Tarrant County) AIDS Outreach Center ..... 817.335.1994
- (Taylor County) Abilene AIDS Resources of Rural Texas ..... 325.673.9986
- (Travis County) AIDS Services of Austin "ASA"..... 512.458.2437

## **What is an Intake Session?**

Your Intake Session is your first introduction to what is available in the community to help you take care of your health and begin to plan for the future. Intake Sessions are scheduled within one to two weeks of your call, although appointments for urgent situations can be scheduled sooner. Every effort will be made to locate an Intake Site convenient to you. Home visits are available from most Intake Sites when illness or transportation problems exist.

There are many services available that, based on certain eligibility criteria such as income, could be free of charge to you. These services are funded by the Ryan White Treatment Modernization Act and other funding sources. They include medical and dental care, case management, medication and insurance assistance, HIV education, transportation, mental health counseling, food, legal services, childcare, housing, substance abuse treatment and home health services. Completing the Intake process is the first and most important step towards accessing these services and finding out if and how ongoing case management can continue to help you.

All HIV+ individuals who seek care, support and resources funded by the Ryan White Treatment Modernization Act must complete an Intake Session. Intake Sessions involve providing important information about yourself so we can best assess your needs and eligibility for services. There will be forms to fill out, information and documents to provide to the Intake Specialist, and an in-depth discussion about how we can help you deal effectively with HIV/AIDS now and into the future.

## **What Information Do I Bring to the Intake Session to Establish Services?**

The information you must bring to your Intake Session includes:

Proof of HIV and/ or AIDS Diagnosis (one of the following):

- a positive Western Blot laboratory result that includes the name of the client;
- a report of detectable HIV “viral load” that includes that name of the client;
- a positive qualitative Nucleic Acid Amplification Test (NAAT) or other diagnostic assay for HIV infection, which has been approved by the Food and Drug Administration (FDA), that includes the name of the client;
- a signed statement from a physician, physician’s assistant, an advanced practice nurse or a registered nurse (RN) attesting to the HIV positive status of the person;
- a hospital discharge summary documenting HIV positive status.

Proof of Texas Residency (one of the following):

- a valid Texas drivers license or Texas state identification card;
- mortgage or rental lease agreement in recipient’s name;
- Texas utility bill in recipient’s name;
- a letter postmarked to a Texas address in the recipient’s name in the last 30 days;
- a letter of identification and verification of residency from a verifiable homeless shelter or community center serving homeless individuals

Proof of Income (one of the following):

- Most recent award letter, including but not limited to : SSI, SSDI, VA, and Pension
- Most recent W-2 Form or U.S. Tax return
- Most recent payroll check stubs to verify last thirty (30) days of income
- Most recent bank statement that shows deposit and source within the last twelve (12) months
- “No Income Certification” form signed by client within thirty (30) days of intake
- Financial support including cash payment and assistance from family that can be documented and verified with the benefactor
- Letter or verbal communication from an employer verifying frequency of payment or wages or salary
- Child support statement; Alimony statements; food stamps

Picture ID

Proof of Insurance, if available (Medicaid, Medicare, private)

Mother’s maiden name

Medical history such as significant illnesses, hospitalizations, current medications and medical provider, and emergency contact information

*There are times when individuals do not have all of the information listed. If this is your situation, call and talk to an Intake Specialist. They often can offer helpful advice on how to collect needed information or offer alternatives not listed in this brochure.*

Once you arrive for your Intake Session, the Intake Specialist will fill out a Common Intake Form and several other forms that ask many questions. These questions are not meant to intrude on your privacy! They are meant to provide critical information on how best to serve your needs and ensure you better understand your diagnosis and the HIV care system. The good news is that once these forms are filled out, they will not have to be filled out again at Ryan White-funded organizations to which we refer you. However, its good to know that many service organizations require additional paperwork from you beyond the Intake Form when you arrive for your first appointment, such as consent for services forms or annual updates to your eligibility documents.

## **The benefits of case management**

Your Intake Specialist will also discuss the benefits of case management and how it can assist your long term efforts to participate in health care, offer support as you and your loved ones adjust to your diagnosis, and help link you to future services you may need such as legal and counseling services, job retraining, Social Security, Medicaid, Medicare and Medicare Part D, and many other community resources. Case Managers are specially trained to respond to the needs of HIV+ people and help plan for long term financial, emotional and physical needs. They can be your advocate and guide to accessing important services, support, education and staying involved in healthcare. Case management is free to any HIV+ person regardless of income.

## **What Happens Next?**

Once the Intake Specialist completes the required paperwork and assessment for eligibility and need, he or she will provide you with immediate referrals to needed medical care and supportive services. They will inform you on how to make an appointment and what additional paperwork you may need that is unique to those service organizations. They will also provide you a referral form for all referred services you need at that time and educate you on how case management can help you access additional services you may need in the future. Although Intake Specialists can provide initial referrals at the time of your Intake, only a case manager can provide referrals after the Intake process is completed. It is therefore very important to consider case management as a potential service you may need into the future.

Once your Intake is complete and you receive your Intake Packet and referral form, you simply call the referred organizations for a first appointment. Be sure to ask if there is any additional information you need to bring beyond the Intake Packet we provide you. Your Intake Specialist can help you make these appointments if you choose.

## **How Long Does an Intake Session Take?**

You should make plans to spend one to two hours at your Intake Session so your Intake Specialist can take the time needed to complete required paperwork, explain the HIV care system, provide you information about HIV and the importance of ongoing healthcare, and provide you with referrals to needed care and resources.

## **Can I Bring Someone With Me?**

Absolutely! It is important that your loved ones be involved in your care and support. We welcome them at the Intake Session. We can help them better understand HIV and become a stronger support system for you. There may also be services we can offer them as affected family members such as counseling or childcare for your children. In addition, we have access to many other non-HIV related services in the community that may be very helpful for caregivers, partners and family members.

## **What Happens to My Information?**

Information provided at the Intake Session will be collected into a file and entered into a Texas Department of State Health Services database called ARIES. ARIES information is highly confidential to protect your privacy, and will be used to track the HIV epidemic, the needs of the people impacted by the disease, and services used. All Ryan White funded organizations are required to enter this information and maintain strict confidentiality of the information you provide to us. Only you can provide permission for us to share that information with others.

You will be provided a complete copy of all forms we complete during Intake. It is important that you keep this packet with you whenever you attend a first appointment at other service organizations we refer you to. We will also, with your permission, share needed information with these referred service organizations to help expedite the referral process so you can begin needed services as quickly as possible.

## **How do I Connect to Case Management?**

All Intake sites are also case management sites, so its easy to get linked to this service. The Intake Specialist will assess your needs and provide an opinion about your need for case management; however, it is available to any HIV+ person upon request. Once you request the service, the Intake Specialist will help you choose the best site to meet your unique needs. You will be referred immediately and a Case Manager will call you for a first appointment. They will provide additional assessment and begin a comprehensive care plan that focuses on reaching optimal quality within your medical, financial and emotional life. Ongoing referrals will be provided to ensure you remain linked to medical care.

HIV education, treatment adherence planning, home visits, family/partner education and testing, and support groups are just some of the additional support available to you in addition to the wide range of services throughout the North Texas area. Home visits are available at several of the case management sites and bilingual services are available at most for Spanish, French and American Sign Language. You should ask about the availability of, and the criteria for, case management home visits when you contact one of the listed sites.

## **What if I Don't Want Case Management?**

Not a problem. Not everyone needs ongoing case management and some people only need intermittent assistance. If you do not want or need future referrals beyond the Intake Session, you are not required to accept case management.

If you should need future referrals, you will require a Case Manager to assist you. Simply call your original Intake Site and let them know your needs. They will link you with a Case Manager as soon as possible in an area that's most convenient to you.

We are here to help! If you are HIV+ and need assistance, please call us. We stand ready to guide you through a complex care system with the best possible impact on your health, stability and well-being.

## **How Do I Get Housing Assistance?**

Housing Opportunities for People with AIDS (HOPWA) is the provision of rental, mortgage, and utility payments. HOPWA ensures that individuals and families affected by HIV and AIDS do not fall into homelessness. The HOPWA program offers two types of housing assistance, which is based on the needs of the individual or family. Short term assistance is time- limited assistance designed to prevent homelessness and increase housing stability. Tenant- based rental assistance enables individuals to pay rent and utilities until they are able to secure more affordable and stable housing. Tenant- based assistance is not time- limited.

## Section III-b: Para Comenzar – Contactos de Asistencia

### Como Tener contacto con cuidados para HIV, Recursos y Soporte en el Norte de Texas

Recibir un diagnóstico para VIH es casi siempre una experiencia abrumadora y que causa temor. ¿A donde puede ir? ¿A quien puede llamar? ¿Qué debe hacer después? Hay algunas opciones que puede considerar en cada momento de la enfermedad. Tiene que haber alguien que entienda como todos los componentes de su cuidado encajan para mantenerlo completamente. Esa persona es principalmente un Proveedor de Cuidado primario (PCP – por sus siglas en Ingles). PCP son los responsables por proveerle mantenimiento de su salud y coordinando su cuidado. El PCP puede ser un Doctor, una enfermera practicante o una asistente de Médico. Es mejor si usted y su proveedor de salud trabajan juntos como equipo. Eso lo hace más fácil a que escoja y se mantenga con su plan de tratamiento. “Proveedor de salud” significa Doctor, Asistente de medico o enfermera practicante.

El cuidado de salud medico y dental de VIH es muy complicado y cambia continuamente. Esto hace importante el hecho de encontrar un proveedor de salud que trabaje con pacientes con VIH/SIDA y que este comprometido a mantenerse actualizado. Su relación con el Proveedor de salud de VIH será mejor si usted se siente cómodo con su estilo personal y la forma de interacción con problemas de salud en general y con VIH en particular.

Nosotros podemos ayudarle. El North Texas Care Coordination Team (Equipo de Coordinación de Asistencia del Norte de Texas) es un grupo de organizaciones no lucrativas dirigido a ayudarle a ponerse en contacto con un amplio sistema derecursos y cuidados de salud. Bien sea usted recién diagnosticado o haya vivido con esta enfermedad muchos años, estamos aquí para ayudarle en sus esfuerzos por controlar los desafíos de vivir con VIH y SIDA.

### ¿A quién llamo primero?

Para ponerse en contacto con el sistema de cuidados de VIH/SIDA, llame simplemente a una de las siguientes organizaciones y pregunte por un “Intake Session” (“Sesión de Admisión”)

### En el condado de Dallas, llame a:

AIDS Arms, Inc. ....	214.521.5191
Bryan’s House .....	214.559.3946
Parkland Health & Hospital Hospital System .....	214.590.4551
Welcome House, Inc. ....	214.421.3948

Cualquiera de los Lugares de Admisión anteriores puede ayudarle a encontrar el lugar más cercano a usted.

## **Para ayuda en los condados fuera de Dallas, cualquiera de las siguientes organizaciones puede ayudarle:**

(condado de Bexar) Hope Action Care "HAC .....	210-224-7330
(condado de Ellis, Henderson y Navarro) AIDS Arms, Inc .....	214.521.5191 or 866.495.3400
(condado de Denton, Collin, Hunt, Kaufman, y Rockwall) AIDS Services of North Texas .....	800.974.2437
(condado de Ector) Basin Assistance Services .....	432.580.0713
(condado de El Paso) El Paso City/County HIV Program .....	915.543.3561
(condado de Cooke, Fannin y Grayson) Your Health Clinic .....	903.813.1272
(condado de Harris) AIDS Foundation Houston.....	713.623.6796
(condado de Lubbock) Community Action Health Access Multi Program Service "Project CHAMPS.....	806.771.0736
(condado de Midland) Midland Odessa AIDS Support .....	432.684.7821
(condado de Nueces) Coastal Bend AIDS Foundation.....	361.814.2001
(condado de Parker) AIDS Resources of Rural Texas.....	817.596.3022
(condado de Potter) Panhandle AIDS Support Organization.....	806.372.1050
(condado de Tarrant) AIDS Outreach Center.....	817.335.1994
(condado de Taylor) Abilene AIDS Resources of Rural Texas .....	325.673.9986
(condado de Travis) AIDS Services of Austin "ASA.....	512.458.2437

## **¿Qué es un Intake Session (Sesión de Admisión)?**

Su Sesión de Admisión es su primera introducción a lo que está a su disposición en la comunidad para ayudarle a cuidar su salud y empezar un plan para el futuro. Las citas para las Sesiones de Admisión se hacen dentro de una o dos semanas después de su llamada, aunque se pueden hacer antes en caso de emergencia. Se hará todo lo posible para encontrar el Lugar de Admisión más conveniente para usted. La mayoría de los lugares de admisión ofrecen visitas a domicilio en caso de problemas de transporte o enfermedad.

Hay muchos servicios disponibles que, según ciertos criterios de elegibilidad tales como los ingresos, pueden ser gratis para usted. Estos servicios están patrocinados por el Ryan White CARE Act y otras fuentes. Estos incluyen cuidados médicos y

dentales, coordinación de casos, medicamentos y asistencia de seguros, educación sobre el VIH, transporte, consulta de salud mental, comida, servicios legales, cuidado infantil, vivienda, tratamiento de abuso de sustancias y servicios de salud en el hogar. Completar el proceso de Admisión es el primer y más importante paso para acceder a estos servicios y para averiguar cómo se le puede seguir ayudando a través de la coordinación de casos.

Todas las personas VIH+ que buscan atención, apoyo y recursos financiados por el Ryan White CARE Act, deben completar una Sesión de Admisión. Las Sesiones de Admisión conllevan que nos proporcione información sobre usted para que podamos valorar lo mejor posible sus necesidades y su elegibilidad. Tendrá que llenar formas, entregar información y documentos a los Especialistas de Admisión, y tendremos una profunda conversación acerca de cómo podemos ayudarle a tratar efectivamente el VIH/SIDA ahora y en el futuro.

## **¿Que información debo presentar en la sesión de admisión para iniciar a tomar servicios?**

La información que debe presentar en su Sesión de Admisión incluye:

Prueba de Diagnostico de VIH y/o SIDA (cualquiera de los siguientes)

- Un resultado de laboratorio positivo de Western Blot que incluya el nombre del cliente;
- Un reporte de "carga viral" detectable de VIH que incluya el nombre del cliente;
- Una prueba de Amplificación Cualitativa de Acido Nucleico (NAAT) u otro ensayo de diagnóstico para infección de VIH, el cual debe ser aprobado por la Administración de Alimentos y Drogas (FDA), que incluya el nombre del cliente;
- Una declaración firmada por un medico, asistente de medico, una enfermera (o) con practica avanzada o una enfermera (o) registrada que testifique que el estatus de la persona es positivo para VIH; o,
- El resumen de dado de alta de un hospital documentando estatus de HIV positivo.

Prueba de Residencia en Texas (cualquiera de los siguientes)

- Una Licencia de conducir del estado de Texas o Tarjeta de Identificación del estado de Texas;
- Contrato de renta o pago de préstamo en nombre del cliente;
- Algún recibo de servicios en nombre del cliente;
- Alguna carta que haya sido enviada a un domicilio en Texas y que este con fecha en los últimos 30 días; o
- Una carta de identificación y verificación de residencia de un refugio de indigentes o un centro comunitario que sirva a individuos que se han quedado sin hogar.

Prueba de Ingresos

- La mas reciente Award Letter, incluyendo pero no limitado a: SSI, SSDI, VA y Pensión.
- La forma más reciente de W-2 o pago de Impuestos.

- El cheque más reciente de pago de su trabajo para verificar los últimos 30 días de ingresos.
- El estado de cuenta más reciente que muestre depósito y fuente de depósitos de los últimos 12 meses
- Forma de "Certificado de No Ingresos" firmada por el cliente dentro de los últimos 30 días de admisión.
- Soporte Financiero incluyendo pago en efectivo y asistencia de familia que puede ser documentado y verificado con el benefactor.
- Carta o comunicación verbal de un empleado verificando la frecuencia de pago o sueldo o salario.
- Cuenta de pago de soporte de hijos, pensión alimenticia o estampas de comida.

### Identificación con Fotografía

Prueba de Seguro, si esta disponible (Medicaid, Medicare, Privado)

Apellido Materno

Historial médico como alguna enfermedad grave que lo lleve a hospitalización, medicamentos actuales y proveedor médico, así como una forma de contacto para emergencias

*Algunas veces las personas no tienen toda esta información. Si este es su caso, llame y hable con un Especialista de Admisiones. Generalmente ellos pueden aconsejarle acerca de cómo reunir la información necesaria u ofrecerle alternativas no expuestas en este folleto.*

Una vez que llegue a su Sesión de Admisión, el Especialista de Admisiones llenará una Forma Común de Admisión y algunas otras formas con varias preguntas. ¡Estas preguntas no son para invadir su intimidad! Se hacen para obtener información crítica para ayudarnos a atender mejor sus necesidades y asegurarle un mejor entendimiento de su diagnóstico y del sistema de cuidados de VIH. Las buenas noticias son que una vez que se llenen estas formas no será necesario llenarlas otra vez en las organizaciones financiadas por Ryan White a las que le referimos. Sin embargo, es bueno saber que muchas organizaciones de servicios piden papeleo adicional, además de la Forma de Admisión, para su primera cita, como una forma de consentimiento de servicios o actualizaciones anuales de los documentos de elegibilidad.

## **Los beneficios de la coordinación de casos.**

Su Especialista de Admisiones le explicará las ventajas de la coordinación de casos y cómo puede ayudarle a largo plazo en sus esfuerzos por participar en el cuidado de su salud, ofrecerle apoyo a usted y a sus seres queridos para ajustarse a su diagnóstico, y ayudarle a conectarse a otros servicios que pueda necesitar en el futuro como servicios legales y de consejería, re-entrenamiento de trabajos, Seguro Social, Medicaid, Medicare y Medicare Part D, y muchos otros recursos comunitarios. Los Coordinadores de Casos están especialmente entrenados para responder a las necesidades de las personas VIH+ y ayudarlas a hacer planes para sus necesidades a largo plazo tanto económicas como emocionales y físicas. Ellos pueden ser sus

consejeros y guías para acceder a servicios importantes, ayudas o educación, y para mantenerle involucrado en el cuidado de su salud. La Coordinación de Casos es gratis para cualquier persona VIH+ sin importar sus ingresos.

## **¿Qué pasa des pués?**

Una vez que el Especialista de Admisiones complete el papeleo necesario y haga la valoración de elegibilidad y necesidades, le proporcionará las referencias inmediatas para el cuidado médico y los servicios de ayuda necesarios. Le informará sobre cómo hacer una cita y qué papeleo adicional puede que necesite para esas organizaciones de servicios. También le proporcionarán una forma de referencias para todos los servicios derivados que necesite en ese momento y le enseñará cómo la coordinación de casos puede ayudarle a obtener servicios adicionales que pueda necesitar en el futuro. Aunque los Especialistas de Admisiones pueden proporcionarle referencias iniciales en el momento de su Admisión, sólo un coordinador de casos puede proporcionar referencias después que el proceso de Admisión se ha completado. Por tanto es muy importante que considere la coordinación de casos como un servicio que considere la coordinación de casos como un servicio que pudiera necesitar en el futuro.

Una vez que la Admisión ha sido completada y usted recibe su Paquete de Admisión y su forma de referencias, usted tiene simplemente que llamar a las organizaciones referidas para una primera cita. Asegúrese de preguntar si hay alguna información adicional que necesite llevar además del Paquete de Admisión que nosotros le damos. Su Especialista de Admisiones le puede ayudar hacer estas citas si usted lo prefiere.

## **¿Cuánto dura una Sesión de Admisión?**

Debería planear una o dos horas para su Sesión de Admisión de modo que su Especialista de Admisiones tenga tiempo suficiente para completar el papeleo requerido, explicar el sistema de cuidados del VIH, proporcionarle información sobre el VIH y la importancia del cuidado continuo de la salud, y proporcionarle las referencias a los servicios y recursos necesarios.

## **¿Puedo llevar a alguien conmigo?**

¡Por supuesto! Es importante que sus seres queridos se involucren en su cuidado y apoyo. Son bienvenidos en la Sesión de Admisión Podemos ayudarles a entender mejor el VIH y a convertirse en un fuerte sistema de apoyo para usted. Puede que haya servicios que les podamos ofrecer como miembros de familia afectados, como consejería o cuidado infantil para sus hijos. Además, tenemos accesos a muchos otros servicios de la comunidad no relacionados con el VIH que pueden ser de ayuda para cuidadores, pareja y miembros de la familia.

## **¿Qué pasa con mi información?**

La información proporcionada en la Sesión de Admisión será recogida en un archivo e introducida en una base de datos del Departamento de Salud del Estado de Texas llamada ARIES. La información de ARIES es tratada de manera totalmente confidencial para proteger su privacidad, y será utilizada para analizar la marcha de la epidemia del VIH, las necesidades de las personas impactadas por la enfermedad, y los servicios utilizados. A todas las organizaciones financiadas por Ryan White

se les requiere que proporcionen esta información y la mantengan en estricta confidencialidad. Sólo usted puede darnos el permiso para que compartamos esa información con otras.

Se le entregará una copia completa de todas las formas que complete durante la Admisión. Es importante que lleve este paquete con usted donde quiera que tenga su primera cita en las otras organizaciones de servicios a las que le refiramos. Nosotros también, con su permiso, compartiremos la información necesaria con estas otras organizaciones de servicios para ayudarle a acelerar el proceso de referencia y para que pueda acceder a los servicios necesarios tan pronto como sea posible.

### **¿Cómo me pongo en contacto con la Coordinación de Casos?**

Todos los Lugares de Admisión son también lugares de coordinación de casos, de modo que es fácil vincularse a este servicio. El Especialista de Admisiones valorará sus necesidades y le dará su opinión sobre su necesidad de coordinación de casos; sin embargo, está disponible para toda persona VIH+ que lo solicite. Una vez haya solicitado el servicio, el Especialista de Admisiones le ayudará a elegir el lugar donde mejor puedan satisfacer sus necesidades. Será referido inmediatamente y un Coordinador de Casos le llamará para una primera cita. Ellos harán una valoración adicional y comenzarán un extenso plan de cuidado que se dirigirá a alcanzar la mejor calidad médica, económica y emocional. Se le harán continuas referencias para asegurar que siga vinculado a los cuidados médicos.

Educación sobre el VIH, planes para adherencia al tratamiento, visitas domiciliarias, educación a la familia/pareja y exámenes, y grupos de apoyo es sólo una parte del apoyo adicional que está disponible para usted además del amplio rango de servicios en todo el área del Norte de Texas. En varios de los lugares de coordinación de casos se ofrecen visitas a domicilio y en la mayoría de ellos los servicios están disponibles también en Español, Francés y Lenguaje Americano de Senas. Deberá preguntar sobre la disponibilidad, y el criterio para coordinación de casos a domicilio cuando se ponga en contacto con alguno de los lugares citados.

### **¿Qué pasa si no quiero Coordinación de Casos?**

No hay problema. No toda persona VIH+ necesita coordinación de casos continuamente y algunas personas solo necesitan asistencia de manera intermitente. Si usted no quiere o no necesita referencias futuras más allá de la Sesión de Admisión, no es necesario que acepte coordinación de casos.

Si necesita referencias en el futuro, solicite a un Coordinador de Casos que le ayude. Simplemente llame al Lugar de Admisión y hágales saber lo que necesita. Ellos le pondrán en contacto con un Coordinador de Casos tan pronto como sea posible en el área que sea más conveniente para usted.

¡Estamos aquí para ayudarle! Si es usted VIH+ y necesita ayuda, por favor llámenos. Estamos listos para guiarle a través del complejo sistema de cuidados que sean mejores para su salud, estabilidad y bienestar.

## Section IV: Agency Listing

### **Abounding Prosperity, Inc**

Location: 1816 Peabody Avenue, Dallas, TX 75215-2813

Phone: (214) 565-9500 Fax: (214) 565-9501

Hours: Mon - Fri: 10:00am-4:00pm

Internet: [www.apdallas.org](http://www.apdallas.org)

Contact(s): Kirk Myers, Venton Jones

Email: [aboundingprosperity@comcast.net](mailto:aboundingprosperity@comcast.net)

Abounding Prosperity provides HIV/STD testing, temporary housing, HIV prevention education, substance abuse counseling, medical case management, and clothing line. The mission of AP Inc. is to provide services to address health, social and economic disparities among African American men and their families.

### **AIDS Arms, Inc..... ESP**

Location: 219 Sunset Avenue, Suite 116-A, Dallas, TX 75028-4531

Phone: (214) 521-5191 Fax: (214) 528-5879

Toll Free 1-866-495-3400

Hours: Mon - Fri: 8:30am-5:00pm

Internet: [www.aidsarms.org](http://www.aidsarms.org)

Contact(s): Fernando Sanchez

Email: [fsanchez@aidsarms.org](mailto:fsanchez@aidsarms.org)

AIDS Arms is an approved primary entry point to the HIV continuum of care. It provides HIV/STD testing and prevention, intake services, outpatient medical care, treatment assistance, support groups, mental health and substance abuse treatment and a wide range of case management and advocacy programs to increase at-risk and HIV+ individuals' access to medical care, treatment and support services. Specialized case management programs include those for the GLBT community, Hispanics, African Americans, women, youth and families; those with criminal justice histories, and those dually diagnosed with substance abuse and mental illness. All AIDS Arms programs work closely with community organizations throughout North Texas to provide the best possible access to care, education and support for HIV-infected individuals and their families, partners and caregivers. Provides linkage with medical care, treatment assistance, dental services, housing, transportation, food and meal delivery, counseling, substance abuse treatment, disability and financial assistance, government benefits, financial and legal planning, education and

risk reduction, volunteer programs, and caregiver support. Spanish, French, American Sign Language and African dialect interpreters are available at all locations. All case management programs are free and available at three locations in Oak Cliff, South Dallas and Central Dallas. Home visits are available for those unable to drive. Community HIV testing and prevention services and education are available to groups and individuals anywhere in the Dallas Metroplex. Gift card incentives are available to individuals who participate in HIV/STD testing efforts and risk reduction activities. All HIV prevention, testing, support groups and case management services are free of charge to the community.

**• AIDS Arms Peabody Health Center ..... ESP**

Location: 1906 Peabody Avenue, Dallas, TX 75215-2821

Phone: (214) 421-7848 Fax: (214) 421-1119 TTY: (214) 231-0151

Hours: Mon - Fri: 8:30am-5:00pm, 1st & 3rd Mon: 10:00am-7:00pm

Internet: [www.aidsarms.org](http://www.aidsarms.org)

Contact(s): Pam Tyler

Email: [ptyler@aidsarms.org](mailto:ptyler@aidsarms.org)

Peabody Health Center offers comprehensive outpatient health care for people living with HIV and AIDS. Infectious disease, internal medicine, dermatology, ophthalmology, disability assessment and psychiatric services are all available. Other services onsite include case management, medication assistance and clinical research trial opportunities. Medicaid, Medicare and private insurance are accepted. All medical services are available on a sliding fee scale and free to those financially eligible. Located one block east of IH 45 and Martin Luther, King, Jr. Blvd., behind the Forest Theater. Early evening appointments available on first and third Mondays.

**AIDS Interfaith Network, Inc..... ESP**

Location: 501 N Stemmons Freeway, Suite 200, Dallas, TX 75207-4340

Phone: (214) 941-7696 or (214) 943-4444 Fax: (214) 941-7739

Toll Free: Provided for out of county residents.

Hours: Office Mon - Fri: 8:30am-5:30pm; Individual Program Hours Vary

Internet: [www.aidsinterfaithnetwork.org](http://www.aidsinterfaithnetwork.org)

Contact(s): Edgar Carmona

Email: [ecarmona@aidsinterfaithnetwork.org](mailto:ecarmona@aidsinterfaithnetwork.org)

Offers services for persons with HIV/AIDS and HIV prevention programs in both English and Spanish. Care services include transportation (van service and DART bus passes), hot meals (breakfast and lunch), adult day center

(Daire Center), casework, volunteer programs, and pastoral support services. Provides outreach, HIV prevention education, HIV prevention for minority women, Spanish language interpretation and translation for clients and other HIV/AIDS service organizations. Targeted outreach initiatives include Manos Unidas and the African American Health Coalition. .

**• African American Health Coalition**

(A program of AIDS Interfaith Network)

Location: 501 N Stemmons Freeway, Suite 200, Dallas, TX 75207-4340

Phone: (214) 941-7696 Fax: (214) 941-7739

Hours: Mon-Fri: 8:30am-5:30pm, evenings or weekends as needed

Internet: [www.aidsinterfaithnetwork.org](http://www.aidsinterfaithnetwork.org)

Contact(s): Edgar Carmona

Email: [ecarmona@aidsinterfaithnetwork.org](mailto:ecarmona@aidsinterfaithnetwork.org)

A program of AIDS Interfaith Network. Performs outreach to the African American community. Gives access information to help African Americans reach and receive services. Provides casework, advocacy, HIV prevention education, and linkage to testing, health care, and/or support services. Purpose is to assist HIV+ African Americans who need to enroll in services and to help stop the spread of HIV/AIDS in the African American population.

**• Manos Unidas<sup>sm</sup> ..... ESP**

(A program of AIDS Interfaith Network)

Location: 501 N Stemmons Freeway, Suite 200, Dallas, TX 75207-4340

Phone: (214) 941-7696 Fax: (214) 941-7739

Hours: Mon-Fri: 8:30am-5:30pm, evenings or weekends as needed

Internet: [www.aidsinterfaithnetwork.org](http://www.aidsinterfaithnetwork.org)

Contact(s): Edgar Carmona

Email: [ecarmona@aidsinterfaithnetwork.org](mailto:ecarmona@aidsinterfaithnetwork.org)

A program of AIDS Interfaith Network. Performs outreach to the Hispanic community. Gives access information to help Hispanics reach and receive services. Provides casework, advocacy, HIV prevention education, and linkage to testing, health care, and/or support services. Purpose is to help HIV+ Hispanics who need to enroll in services and to help stop the spread of HIV in the Hispanic population. Also provides Spanish language interpretation and written translations for individuals and HIV/AIDS organizations.

## **AIDS Resource Center of Texoma**

See listing for 'Your Health Clinic'

### **AIDS Services of Dallas..... ESP**

Location: 800 N Lancaster Avenue, Dallas, TX 75203-1419

Mailing address: PO Box 4338, Dallas, TX 75208-0338

Phone: (214) 941-0523 Fax: (214) 941-8144

Toll Free: (800) 710-7554

Hours: Mon-Fri: 9:00am-5:00pm

Internet: [www.aidsdallas.org](http://www.aidsdallas.org)

Contact(s): Don Maison, President and CEO

Email: [info@aidsdallas.org](mailto:info@aidsdallas.org)

Provides licensed, low cost, medically supportive housing that includes case management, food services, transportation and medical case management to people living with HIV/AIDS and/or their families. Four facilities offer varying levels of care, including hospice. Services provided on a sliding scale. Services are provided regardless of client's ability to pay.

### **AIDS Services of North Texas**

Internet: [www.aidsntx.org](http://www.aidsntx.org)

Contact: Ronald Aldridge, Executive Director

Email: [info@aidssntx.org](mailto:info@aidssntx.org)

#### **• Denton..... ESP**

Location: 4210 Mesa Drive, Denton, TX 76207-3426

Phone: (940) 381-1501 Fax: (940) 566-8059

Toll Free: (800) 974-2437

Hours: Mon-Fri: 9:00am-5:00pm

#### **• Plano..... ESP**

Location: 1316 14th Street, Plano, TX 75074-6206

Phone: (972) 424-1480 Fax: (972) 424-9117

Toll Free: (800) 339-2437

Hours: Mon-Fri: 9:00am-5:00pm

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• **Greenville**..... **ESP**

Location: 2820 Stanford, Greenville, TX 75401

Phone: (903) 450-4018 Fax: (903) 455-3737

Toll Free: (800) 974-2437

Hours: Mon-Fri: 9:00am-5:00pm

Provides medical and support services to persons living with HIV/AIDS, especially in the counties of Denton, Collin, Hunt, Rockwall, and Kaufman. Services include medical care and treatment for HIV; help in securing benefits, financial assistance, housing and other resources; health/wellness education; individual counseling; support groups; transportation to medical appointments; and food pantry.

### **Austin Street Centre**

Location: 2929 Hickory Street, Dallas, TX 75226-2123

Mailing address: PO Box 710729, Dallas, TX 75371-0729

Phone: (214) 428-4242 Fax: (214) 428-8158

Hours: 7 days a week: 4:00pm-10:00pm

Internet: [www.austinst.org](http://www.austinst.org)

Contact(s): Rev. Bubba Dailey, Father Harry Dailey

Email: [RevBubbaDailey@austinst.org](mailto:RevBubbaDailey@austinst.org)

Austin Street Center is an emergency overnight shelter for the homeless. Men must be at least 40 years of age; women must be at least 18 years of age, children must be accompanied by a parent/guardian. Legal picture ID is required. No drinking or drugs are ever allowed. Entrance is at 4pm-10pm each day. Everyone wakes at 5 am and leaves the shelter by 6am. We offer food, clothing, medical/psychiatric care, AA/NA meetings, Bible Study, transitional housing. Office hours are 9am to 5pm. The Executive Director is Rev. Bubba Dailey, Co-Executive Director is Rev. Harry Dailey.

### **The Bridge**

Location: 1818 Corsicana St., Dallas, TX 75201

Phone: (214) 670-1100

Transitional Services Director: Eleanor Key-Roberts

Hours: 7 days a week, 24-hour

The Bridge provides a dynamic entry point for homeless persons to access multiple services in one centralized site in the south downtown Dallas area. The Bridge

provides emergency shelter for people experiencing homelessness and transitions them into the community by providing individually, needed supportive services.

**Brighter Tomorrows..... ESP**

Location: 1417 Densman Street, Grand Prairie, TX 75051-2328

Mailing address: PO Box 532151, Grand Prairie, TX 75053-2151

Phone: (972) 263-0506 Fax: (972) 237-2565

Hours: 7 days a week, 24-hour

Crisis Hotline 972-262-8383 or 972-263-3126

Internet: [www.brightertomorrows.net](http://www.brightertomorrows.net)

Contact(s): Jana Barker, Executive Director

Email: [jana@brightertomorrows.net](mailto:jana@brightertomorrows.net)

Brighter Tomorrows provides shelter and services to victims of domestic and sexual violence. Hours of operation: 24 hours, 7 days per week. 24-Hour Crisis Hotline phone numbers: 972-262-8383 or 972-263-3126

**Bryan's House..... ESP**

Location: Public address unlisted. Call for location information

Mailing address: PO Box 35868, Dallas, TX 75235-0868

Phone: (214) 559-3946 Fax: (214) 559-2827

Hours: 7 days a week, 24-hours

Internet: [www.bryanshouse.org](http://www.bryanshouse.org)

Contact(s): David Thomas or Marilyn Quinones

Email: [davidthomas@bryanshouse.org](mailto:davidthomas@bryanshouse.org)

Provides daytime and 24 hour overnight care to children and adolescents, newborn to 18 years old, who are HIV+ or living with HIV+ parents. Other services for families with children include support groups, mental health services on site, social and educational activities, goods distribution, limited emergency financial assistance, and play therapy for children on site.

**Cathedral of Hope**

Location: 5910 Cedar Springs Road, Dallas, TX 75235-6806

Mailing address: PO Box 35466, Dallas, TX 75235

Phone: (214) 351-1901 Fax: (214) 351-6099 Toll Free: (800) 501-4673 (HOPE)

Assistance hours: Mon-Thur: 10:00am-12:00pm and 1:00pm-3:00pm

Sunday Worship: 9am and 11am; Servicio en Espanol: 1pm

Internet: [www.cathedralofhope.com](http://www.cathedralofhope.com)

Contact(s): William Baldridge

Email: [rbaldridge@cathedralofhope.com](mailto:rbaldridge@cathedralofhope.com)

When funds are available, the Cathedral of Hope may be able to assist with rent, medications, and utilities.

## **Central Dallas Ministries ..... ESP**

Location: 409 N Haskell Avenue, Dallas, TX 75246-1418

Mailing address: PO Box 710385, Dallas, TX 75371-0385

Phone: (214) 823-8710 Fax: (214) 824-5355

Hours: Monday-Friday: 9:00am-4:00pm, 1st and 3rd Sat: 9:00am-12:30pm

Internet: [www.CentralDallasMinistries.org](http://www.CentralDallasMinistries.org)

Contact(s): Agapito Perez, George Padilla, Teresa Castaneda

Email: [info@CentralDallasMinistries.org](mailto:info@CentralDallasMinistries.org)

Food pantry, photo ID required.

## **Children's Medical Center – ARMS Clinic ..... ESP**

Location: 1935 Medical District Drive, Dallas, TX 75235

Phone: (214) 456-6500 Fax: (214) 456-5702

Hours: Mon-Fri: 8:00am-5:00pm

Internet: [www.childrens.com](http://www.childrens.com)

Contact(s): Mary Mallory, RN-C, PNP-BC, Tess Barton MD

Email: [mary.mallory@childrens.com](mailto:mary.mallory@childrens.com), [Theresa.barton@utsouthwestern.edu](mailto:Theresa.barton@utsouthwestern.edu)

ARMS, or AIDS-Related Medical Services, is a program of clinical care for children and adolescents who are HIV-infected or HIV-exposed. A multi-disciplinary team of specialists, including UT Southwestern medical staff, provides state-of-the-art care for this rapidly changing disease. A spectrum of support services for children and families is coordinated with community social services agencies with appropriate confidentiality. ARMS staff also provides community education and emphasizes prevention efforts. ARMS is the only clinic in North Texas dedicated exclusively to providing primary care to children exposed to and infected with HIV, and is closely linked with the Ryan White Title IV funded project, Dallas Family Access Network (Dallas FAN). This relationship allows Children's to provide comprehensive family-centered, cost-effective care.

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**Community Dental Care..... ESP**

Internet: [www.communitydentalcare.org](http://www.communitydentalcare.org)

**• Community Dental Care – Administration Office**

Location: 1420 W. Mockingbird Lane, Suite 500, Dallas, TX 75247

Phone: (214) 630-7080 Fax: (214) 630-7085

Hours: Mon-Fri: 8:00am-4:30pm

Contact(s): Paul R. Hoffmann, Executive Director

Email: [phoffmann@communitydentalcare.org](mailto:phoffmann@communitydentalcare.org)

Dental care available at Community Dental Care for HIV+ patients for preventive, restorative, and limited specialty services at these two locations:

**• Amelia Court Dental Center**

Location: 1936 Amelia Court, Dallas, TX 75235

Phone: (214) 590-5518

**Community Hospice of Texas**

Location: 1341 W. Mockingbird Lane, Suite 210 East, Dallas, TX 75247-6913

Phone: (214) 920-8450 Toll Free: 1(800) 275-9393 Fax: (214) 920-8496

Hours: Mon-Fri: 8:00am-5:00pm

Internet: [www.chot.org](http://www.chot.org)

Contact(s): Elizabeth Vakili RN CHPN, Executive Director; Cynthia Baxter, Secretary/Volunteer Coordinator

Provides terminally ill patients and their families with physical, psychosocial, and spiritual support.

**Community Prevention Intervention Unit of UTSW Medical Center**

Location: 400 S Zang Boulevard, Suite 520, Dallas, TX 75208-6640

Phone: (214) 645-7300 Fax: (214) 645-7303

Hours: Mon-Fri: 8:00am-5:00pm

The CPIU offers free, anonymous or confidential HIV counseling and testing, testing for syphilis, and Hepatitis C. by appointment at our clinic in Oak Cliff and in various community locations. Staff assists clients with referrals to medical and psychosocial follow-up. In addition, the CPIU runs a national STD/

HIV Behavioral Prevention Training Center, provides technical assistance to regional HIV prevention planning groups, provides community education and conducts behavioral and HIV incidence research. The CPIU, formerly the AIDS Prevention Project has served the Dallas community since 1985.

## Dallas County Health & Human Services

2377 N Stemmons Freeway, Dallas, TX 75207-2710

Internet: [www.dallascounty.org/department/hhservices/hhs\\_intro.html](http://www.dallascounty.org/department/hhservices/hhs_intro.html)

### • HIV Early Intervention Clinic ..... ESP

Phone: (214) 819-2800 Fax: (214) 819-1981

Hours: Mon-Fri: 8:00am-6:30pm

Contact(s): Kay Caddell

Email: [kcaddell@dallascounty.org](mailto:kcaddell@dallascounty.org)

Offers services for individuals who are newly diagnosed with HIV. Emphasis is placed on learning about the diagnosis and discovering options for taking the next step toward better health. Additional services include medical exam, STD and TB screening, laboratory testing, counseling, vaccination and medical referrals.

### • HIV Testing and Counseling ..... ESP

Phone: (214) 819-1980 Fax: (214) 819-1981

Hours: Mon-Fri: 8:00am-5:00pm

Confidential testing by appointment or walk-in. Cost is \$15.00 or sliding scale. Rapid test available for \$20.00 with results given in less than one hour.

### • Housing Program (HOPWA)

Phone: (214) 819-1936 Fax: (214) 819-6023

Hours: Mon-Fri: 8:00am-5:00pm

Provides short-term emergency rental assistance and long-term housing assistance for HIV+ individuals.

### • Sexually Transmitted Diseases (STD) Clinic ..... ESP

Phone: (214) 819-1819 Fax: (214) 819-2825

Hours: Mon-Thu: 8:00am-6:30pm, Fri: 8:00am-4:30pm

Offers testing for most sexually transmitted diseases. Call for an appointment.

**• Special Supplemental Nutrition Program for Women, Infants, and Children (WIC Program)**

Phone: (214) 670-7200

Hours: Mon-Fri 7:30am-4:30pm; 2nd & 3rd Sat 7:30am-4:30pm.

The Special Supplemental Nutrition Program of Women, Infants and Children is a health and nutrition program with a successful record of improving the diet of infants, children, and pregnant, postpartum and breastfeeding women who are at risk for nutrition-related illness. The main focus of WIC is educating mothers about proper nutrition for babies and young children. WIC provides supplemental foods (Milk, Cheese, Cereal, Juice, Eggs, Beans, Peanut Butter, Infant Cereal and Infant Formula) for women, infants, and children up to age 5; breast feeding promotion and support; and health care referrals.

**• Tuberculosis Clinic ..... ESP**

Phone: (214) 819-2071 Fax: (214) 819-2805

Hours: Mon-Tue, Fri: 8:00am-11:00am & 1:00pm-3:00pm, Wed: 10:30am-12:00pm & 2:00pm-6:00pm, Thu: 8:00am-11:00am

Contact(s): Susan Kent or Patricia Ochieng

Call for an appointment. The TB clinic offers low-cost tuberculin skin testing (\$25.00) and comprehensive TB testing and evaluation (\$60.00). The clinic also offers the Quantiferon Gold blood test (\$50.00).

**• Welfare Department**

Phone: (214) 819-1800 Fax: (214) 819-1822

Hours: Mon-Fri: 7:45am-5:00pm

Dallas County Health and Human Services Welfare Division provides financial assistance to those individuals/families who have a physical and/or mental disability which prevents them from being employed on a temporary basis and have no other available resources. Assistance includes food, shelter, utilities, and transportation.

**Dallas County Veterans Service Office**

2377 N. Stemmons Fwy., Suite 631, Dallas, TX 76207

Phone: (972) 692-4939 Fax: (214) 819-2880

Hours: Mon-Fri: 8:00am-4:30pm

Help for veterans and their families in getting benefits from the Department of Veterans Affairs.

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**Dallas Life Foundation ..... ESP**

Location: 1100 Cadiz Street, Dallas, TX 75215-1064

Mailing address: PO Box 130116, Dallas, TX 75221

Phone: (214) 421-1380 Fax: (214) 426-5114

Hours: Mon-Fri: 8:00am-4:30pm

Internet: [www.dallaslife.org](http://www.dallaslife.org)

Contact(s): Rev. Bob Sweeney, Executive Director

Email: [rsweeney@dallaslife.org](mailto:rsweeney@dallaslife.org)

The Dallas Life Foundation is a charitable nonprofit corporation established to meet the needs of the poor and homeless of the Dallas metroplex. The Foundation provides food, shelter, clothing and counseling to all persons in need regardless of race, color, creed, sex or age. The foundation provides the opportunity for physical rehabilitation and spiritual regeneration with the goal of returning the persons assisted to productive roles in society. The motivation for its ministry is the love of God and the teaching and example of Jesus Christ.

**Deaf Action Center**

Location: 3115 Crestview Drive, Dallas, TX 75235-8543

Phone: (214) 521-0407 Fax: (214) 521-3658 TTY: (214) 521-0407

Hours: Mon-Fri: 8:00am-4:30pm

Internet: [www.deafactioncentertexas.org](http://www.deafactioncentertexas.org)

Contact(s): Angela Fisher

Email: [director@deafactioncentertexas.org](mailto:director@deafactioncentertexas.org)

Deaf Action Center is a non-profit organization that provides a variety of programs that strive to eliminate barriers to persons who are deaf or hard of hearing. Current programs include community education, hard of hearing technology center, advocacy, literacy, and a senior citizen center that provides a daily hot nutritious noon meal.

## **DOT's Closet**

Location: 5810 Live Oak Street, Dallas, TX 75214-4334

Phone: (214) 826-4099 Fax: (214) 826-4408

Retail Hours: Mon-Sat: 10:30am-6:00pm.

Contact(s): Jim Davis, Executive Director

Disciples of the Holy Trinity has a clothing and housewares resale shop available for clients. Picture ID is required each time the client shops. First time users also need a letter of diagnosis reflecting recent CD4 count and a referral from a case manager. Shopping is not available during the month of January.

## **The Family Place ..... ESP**

Location: No public address listed. Call for location information

Mailing address: PO Box 7999, Dallas, TX 75209-0999

Phone: (214) 559-2170 Fax: (214) 443-7797; 24-hour hotline (214) 941-1991

Hours: Mon. – Friday 9:00am-5:00pm, plus evening hours for counseling;

shelter open 7 days a week, 24-hours

Internet: [www.familyplace.org](http://www.familyplace.org)

Contact: Tina Hageman, Executive Program Director

The Family Place provides family violence services to adult victims and their children and perpetrators of family violence. Services include 24-hour emergency shelter and hotline (214-941-1991). Outreach counseling for victims and their children in Central Dallas (214-443-7701), Metrocrest (972-243-1661), Oak Cliff (214-948-5175), Fair Park (214-565-0225), and, in Spanish (214-443-7704). Outreach counseling for survivors of incest (214-443-7701). Counseling for abusers (214-692-8295). Supervised visitation and exchange at FLP Family Center (214-956-0100). All services are free except supervised visitation/exchange and counseling for abusive partners. All services provided in English and Spanish. Evening and Saturday groups available at most locations.

## **Genesis Women's Shelter ..... ESP**

Location: No public address listed. Call for location information

Mailing address: Drawer G, Dallas, TX 75208-0030

Phone: (214) 942-2998 Fax: (214) 943-9269

Hours: 7 days a week, 24-hours

Internet: [www.genesisshelter.org](http://www.genesisshelter.org)

Contact(s): Jan Langbein, Executive Director

A Shelter for battered women and their children, providing emergency shelter, in-house food and clothing, information referral; individual, group, family, and children's counseling services; aftercare, and ex-residents programs. Annie's House provides transitional housing, and Genesis Outreach Center offers counseling for non-shelter clients.

## **Greater Dallas Council on Alcohol and Drug Abuse ..... ESP**

Location: 4525 Lemmon Avenue, Suite 300, Dallas, TX 75219-2138

Phone: (214) 522-8600 Fax: (214) 521-7253

Toll Free: (800) 246-HOPE (4673)

Hours: Mon-Fri: 8:00am-5:00pm

Internet: [www.gdcada.org](http://www.gdcada.org)

The Greater Dallas Council on Alcohol and Drug Abuse recognizes the need to address the issues of substance abuse as it affects individuals with HIV and those at risk for contracting HIV. The HEI program provides assessment and intensive case management to the indigent population facing the unique set of challenges of living with HIV and battling substance abuse. Services may include: dental care, optical care, pharmacy services, family therapy, mental health counseling, referrals, interpretation (ASL and bilingual), and transportation assistance. Services also include free HIV testing and education at various sites in Collin, Dallas, and Denton counties.

## **Home Health Services ..... ESP**

Location: 3333 Earhart Drive, Suite 210, Carrollton, Texas, 75006

Phone: (972) 448-8500, Fax: (972) 788-2018

Hours: Mon-Fri: 8:00am-5:00pm, 24 hour on-call

Internet: [www.hhsd.org](http://www.hhsd.org)

Contact: Kelber McGee

Email: [kelbertm@hhsd.org](mailto:kelbertm@hhsd.org) or [denag@hhsd.org](mailto:denag@hhsd.org)

Home Health Services is a non-profit home health care agency that has been in the home health care industry for over 30 years. Provider of a full range of clinical home health care disciplines including: skilled nursing, physical therapy, occupational therapy, speech therapy, home health aides and medical social workers. Offices are located in Dallas, Arlington, Denton, McKinney, Garland, and Ft. Worth.

**• Home Health Services - Arlington**

Location: 331 Osler Drive, Suite 250, Arlington, TX, 76010-5409

Phone: (817) 608-9664 Fax: (817) 608-9019

Internet: [www.hhsd.org](http://www.hhsd.org)

**• Home Health Services - Dallas**

Location: 5801 Marvin D. Love Freeway, Suite 200, Dallas, TX, 75237-2317

Phone: (214) 467-9492 Fax: (214) 467-1995

Toll Free: (800) 687-4473

Internet: [www.hhsd.org](http://www.hhsd.org)

**• Home Health Services - Denton**

Location: 625 Dallas Drive, Suite 250, Denton, TX, 76205-7287

Phone: (940) 243-1445 Fax: (940) 243-1530

Toll Free: (877) 543-1445

Internet: [www.hhsd.org](http://www.hhsd.org)

**• Home Health Services - Garland**

Location: 625 W. Centerville Rd., Suite 115, Garland, TX, 75041-5463

Phone: (972) 926-4716 Fax: (972) 926-5875

Internet: [www.hhsd.org](http://www.hhsd.org)

**• Home Health Services - McKinney**

Location: 1434 N. Central Expwy, Suite 112, McKinney, TX, 75070-3108

Phone: (214) 544-0842 Fax: (214) 544-3411

Internet: [www.hhsd.org](http://www.hhsd.org)

**• Home Health Services – Southwest Ft. Worth**

Location: 5009 South Hulen, Suite 108, Ft. Worth, TX, 76132-1937

Phone: (817) 314-8965 Fax: (817) 314-8970

Internet: [www.hhsd.org](http://www.hhsd.org)

**Homeward Bound ..... ESP**

Location: 233 West 10th Street, Dallas, TX 75208-4524

Phone: (214) 941-3500 Fax: (214) 941-3517

Hours: Mon-Fri: 8:30am-5:00pm

Internet: [www.homewardboundinc.org](http://www.homewardboundinc.org)

Contact(s): Kerri Cascio, Program Director; Dr. Susana Mendez, Asst. Executive Director; Tracy Fred, Nurse Supervisor; Cynthia Brown, Senior Counselor/PR

Email: [cbrown@homewardboundinc.org](mailto:cbrown@homewardboundinc.org); or [smendez@homewardboundinc.org](mailto:smendez@homewardboundinc.org)

Homeward Bound Statewide Program is an inpatient residential program funded by DSHS serving men and women with dual diagnosis (substance abuse issues and mental disorders) who are also HIV-positive. The program provides medical and substance abuse treatment, case management, mental health counseling, nutritional services, individual and group counseling, and auricular and full body acupuncture as well as inside and outside AA/NA support groups. Residents voluntarily commit to a 60 day treatment program to promote new life skills and effective ways to manage HIV and their dual diagnosis issues. The program employs a nurse, licensed counselors, direct service technicians, 24 hour trained staff, and access to medical facilities. Homeward Bound also has Medical Detoxification and Outpatient programming for all clients.

## **La Sima Foundation, Inc.**

Location: 3304 W. Camp Wisdom Rd., Ste. C, Dallas, TX 75237

Mailing Address: P.O. Box 763038, Dallas, TX 75376

Phone: (972) 283-3384 Fax: (972) 283-3355

Hours: Mon-Fri: 9:00am-5:30pm

Internet: [www.thelasimafoundation.org](http://www.thelasimafoundation.org)

Contact(s): Paul Clarkson, Executive Director

Email: [admin@thelasimafoundation.org](mailto:admin@thelasimafoundation.org)

The La Sima Foundation provides intensive and supportive outpatient drug treatment to persons impacted by HIV disease and those at high risk for HIV exposure. La Sima also provides HIV small group and individual level evidence based interventions in at risk populations in Dallas. HIV counseling and testing is also available at La Sima.

## **Legacy Counseling Center**

Location: 4054 McKinney Avenue, Suite 102, Dallas, TX 75204-2050

Phone: (214) 520-6308 Ext. 1 Fax: (214) 521-9172

24 Hour Crisis Hotline: 214-207-3953

Hours: Office Hours: Mon-Fri, 8:00am-5:00pm

Counseling Hours: 7 days a week, 8:00am-9:00pm.

Internet: [www.legacycounseling.org](http://www.legacycounseling.org)

Email: [legacycounseling@aol.com](mailto:legacycounseling@aol.com)

Offers individual, couple and group mental health counseling, substance abuse treatment and after care, and various therapy/support groups including general HIV/AIDS therapy, HIV+ Women, Spanish speaking only, and substance abuse. Therapists can be provided off-site to serve emergency and long-term counseling clients.

### • **Legacy Founders Cottage**

Location: 828 South Tyler Street, Dallas, TX 75208-6251

Phone: (214) 941-7373 Fax: (214) 941-9393

Hours: 7 days a week, 24-hours

Internet: [www.legacycounseling.org](http://www.legacycounseling.org)

Contact(s): Emily Graves, Program Director

Email: [legacy-cottage@sbcglobal.net](mailto:legacy-cottage@sbcglobal.net)

Licensed special care housing facility providing 24-hour care, comfort and services to critically ill people living with AIDS. Services include 24-hour care giving, meals, housekeeping, companionship, counseling and emotional support, case management, and medical support. Ideal for patients who cannot care for themselves at home.

### **Legal Hospice of Texas**

Location: 3626 N Hall Street, Suite 820, Dallas, TX 75219-5133

Phone: (214) 521-6622 Fax: (214) 521-3310

Hours: Mon-Fri: 9:00am-5:00pm

Internet: [www.legalhospice.org](http://www.legalhospice.org)

Contact(s): Pete Flores, Coordinator of Client Services/ Administrative Assistant

Email: [info@legalhospice.org](mailto:info@legalhospice.org)

Provides free legal counsel and representation in the areas of Estate Planning (wills, financial, medical power of attorney, living wills, guardianship declaration), Insurance (health, life, credit, disability, COBRA), Employment (benefits, discrimination, ADA, FMLA, return to work and disability issues), Credit (debt counseling, creditor harassment), Public Benefits (Social Security counseling and appeals), and Housing (discrimination, eviction). No criminal cases. (Legal advice is NOT provided by email.)

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**Lion Hospice..... ESP**

Location: 1816 Norwood Road, Hurst, TX 76054

Phone: (817) 268-2145 Fax: (817) 282-6014

Hours: Phones answered 24 hours a day/ 365 days.

Internet: [www.lionhospice.com](http://www.lionhospice.com)

Contact(s): Admissions Coordinator

Lion Hospice offers comfort care to all terminally ill patients and support to those patients and their families without regard for diagnosis, gender, sexual orientation, national origin, race, creed, disability, age, place of residence, or ability to pay.

**• Lion Hospice – Dallas..... ESP**

Location: 5401 North Central Expressway, Suite 222, Dallas, TX 75205

Phone: (214) 261-0140 Fax (214)261-0141 Toll Free: 1-877-233-4957

Contact(s): Admissions Coordinator

**Mosaic Family Services, Inc.**

Location: 4144 N. Central Expressway, Suite 530, Dallas, TX 75201

Phone: (214) 821-5393 Fax: (214) 821-0810

Hours: Mon-Fri: 8:45am-5:15pm

Internet: [www.mosaicservices.org](http://www.mosaicservices.org)

Contact(s): Sang Nguyen, HIV Programs Director

Email: [sangn@mosaicsservices.org](mailto:sangn@mosaicsservices.org)

The HIV Early Intervention Program employs licensed chemical dependency counselors (LCDC) or counselor interns (CI) to provide case management to (1) persons at risk for HIV infection as a result of practicing a substance abuse lifestyle, (2) infected persons identified as having a problem with substance abuse, and (3) significant others and/or family members of the above.

The HIV Education for Youth Program provides education on HIV/AIDS to at-risk youth ages 13-17.

**Parkland Health & Hospital System**

Location: 5201 Harry Hines Boulevard, Dallas, TX 75235 7708

Phone: (214) 590 5637 Fax: (214) 590 6926 TTY: (214) 590 8948

Internet: [www.parklandhospital.com](http://www.parklandhospital.com)

All foreign languages are accommodated by interpreters or through TeleInterpreting Services Language Lines at all Parkland sites. Confidential HIV testing offered at the Community Oriented Primary Care Clinics (COPC) or Health Centers. Fees for all sites are set after financial screening according to Ryan White CARE Act federal legislation.

• **Parkland HIV Clinic (Amelia Court..... ESP**

Location: 1936 Amelia Court, Dallas, TX 75235 7711

Phone: (214) 590 5632 Fax: (214) 590 2832 TTY: (214) 590 8948

Hours: Mon Wed: 8:00am 5:00pm; Thu: 8:00am Noon; Fri: 8:00am 5:00pm

Contact(s): Jane Fitzpatrick, RN, Unit Manager

Email: jwaeld@parknet.pmh.org

Located at the corner of Harry Hines and Motor Street. Offers medical services to HIV+ patients: HIV primary health care, clinical drug trials, infusion therapy, gynecology, psychiatry, physical medicine and rehabilitation, nutritional counseling, chaplain, medical case management, comprehensive case management, prevention case management, etc. On-site support services include Financial Counseling, Pharmacy, Laboratory and Radiology. All foreign languages accommodated by interpreters or through Tele-Interpreting Services Language Line.

• **Parkland/Bluitt Flowers Health Center (COPC..... ESP**

Location: 303 E Overton Road, Dallas, TX 75216 5946

Phone: (214) 590 4255

Hours: Mon Fri: 8:00am 5:00pm

Provides medical care and services to HIV patients, case management, HIV testing, and nutritional services. Support services such as Financial Counseling, Pharmacy, Laboratory and Radiology are part of this community health center. All foreign languages accommodated by interpreters or through Tele Interpreting Services Language Line.

• **Parkland/DeHaro Saldivar Health Center (COPC ..... ESP**

Location: 1400 N Westmoreland Road, Dallas, TX 75211 1656

Phone: (214) 266 0500

Hours: Mon Fri: 8:30am 5:00pm

Adolescent Medicine Module provides primary health care and services for HIV+ youth (13 24). Provides HIV testing and case management. Support services such as Financial Counseling, Pharmacy, Laboratory and Radiology are part of

this community based health center. All foreign languages accommodated by interpreters or through Tele-Interpreting Services Language Line.

• **Parkland/Southeast Dallas Health Center (COPC) ..... ESP**

Location: 9202 Elam Road, Dallas, TX 75217 4151

Phone: (214) 266 1600 Fax: (214) 266 1609

Hours: Mon Fri: 8:30am 5:00pm

Provides medical care and services to HIV/AIDS patients. Provides HIV testing, nutritional counseling, case management and prevention case management services. All foreign languages accommodated by interpreters or through Tele-Interpreting Services Language Line.

• **Parkland/Southeast Dallas Health Center/ Women’s Specialty Center (COPC)**

The Women’s Specialty Center located at the Southeast Dallas Health Center provides medical and support services to HIV infected women. Comprehensive Primary Care services including pap smears and subclinical STD screenings as well as reproductive counseling. There is on site Medical, Comprehensive and Prevention Case management. Support services such as Financial Counseling, Pharmacy, Laboratory and Radiology including mammography are part of this community based health center.

**Planned Parenthood of North Texas – Administrative Office ..**

Location: 7424 Greenville Avenue, Suite 206, Dallas, TX 75231-4534

Phone: (214) 363-2004 Fax: (214) 696-2091

Toll Free: (800) 230-7526

Hours: Mon-Fri: 8:30am-5:00pm

Internet: [www.ppnt.org](http://www.ppnt.org)

Contact(s): Jackie Bzostek (817) 882-1155 or (214) 536-0721

Email: [jackie.bzostek@ppnt.org](mailto:jackie.bzostek@ppnt.org)

Clinics throughout the North Texas area. Hours, services and phone numbers vary. All offer HIV and STD testing as well as Individual Comprehensive Risk Counseling and Services for HIV risk reduction. Learning Resource Center in Fort Worth with journals, books, and videos related to all aspects of sexuality and sexual health.

## **Pride Institute at Millwood**

Location: 1011 N Cooper Street, Arlington, TX 76011-5517

Phone: (817) 404-2252 Fax: (817) 261-1483

Toll Free: (800) 258-2440

Hours: 7 days a week, 24-hours

Internet: [www.pride-institute.com](http://www.pride-institute.com)

Contact: Franky Smith LMSW, Program Director

Email: [franky.smith@psysolutions.com](mailto:franky.smith@psysolutions.com)

Provides psychiatric and chemical dependency services to the gay/ Lesbian / Bisexual / Transgender community. Services are offered on a variety of levels, including in-patient hospitalization, partial hospitalization (full day) and intensive out-patient programming (half-day). Case management, recovery housing, and aftercare support groups are included, as needed. Transportation is available.

## **Resource Center of Dallas ..... ESP**

### **• Resource Center of Dallas – Administration ..... ESP**

Main Location: John Thomas Gay & Lesbian Community Center

2701 Reagan Street, Dallas, TX 75219-3403

Mailing address: PO Box 190869, Dallas, TX 75219-0869

Phone: (214) 528-0144 Fax: (214) 522-4604

Toll Free: (866) 657-AIDS (2437)

Hours: M-F: 9:00am-5:00pm

Internet: [www.rcdallas.org](http://www.rcdallas.org)

Resource Center of Dallas provides services to the North Texas community by operating Nelson-Tebedo Health Resource Center and the John Thomas Gay & Lesbian Community Center. Resource Center of Dallas provides a vast array of HIV services to the community, including hot meals, a food pantry, insurance assistance, dental care, disease management, HIV testing, and HIV education. The John Thomas Gay & Lesbian Community Center provides meeting space, a domestic violence program, STD testing, education and prevention outreach to the Latino and African-American communities, and has the largest gay and lesbian library collection in North Texas. Nelson-Tebedo Health Resource Center provides critical medical services and research for the North Texas community. These services include HIV counseling and testing, HIV research, dental services, disease management, STD screening and treatment, and a wellness program. Spanish- speaking staff available at all locations.

**• Resource Center of Dallas – Client Services ..... ESP**

Location: John Thomas Gay & Lesbian Community Center

2701 Reagan Street, Dallas, TX 75219-3403

Mailing address: PO Box 190869, Dallas, TX 75219-0869

Phone: (214) 521-5124 Fax: (214) 599-9661

Toll Free: (866) 657-2437

Hours: Mon-Fri: 9:00am-5:00pm

Internet: [www.rcdallas.org](http://www.rcdallas.org)

Contact(s): Jennifer Hurn, Client Services Supervisor

Email: [jhurn@rcdallas.org](mailto:jhurn@rcdallas.org)

The following services are offered at this location; prevention case management, insurance and medication co-pay assistance, hot meals, domestic violence counseling, HIV treatment education, HIV Speakers Bureau, Positive University, HIV Helpline, Long Term Survivor’s Support Group, At The Kitchen Table, Pet Pals, volunteer opportunities, Phil Johnson Historic Archives & Research Library, and David Bohnett Cyber Center.

**• Resource Center of Dallas – Food Pantry ..... ESP**

Location: 5450 Denton Drive Cutoff, Dallas, TX 75235

Mailing address: PO Box 190869, Dallas, TX 75219-0869

Phone: (214) 521-3390

Hours: Mon: 12:00-7:00pm; Tue-Thu: 12:00-5:00pm

Internet: [www.rcdallas.org](http://www.rcdallas.org)

Contact(s): Micki Garrison, Nutrition Programs Supervisor

Email: [mgarrison@rcdallas.org](mailto:mgarrison@rcdallas.org)

This location offers a food pantry for Resource Center clients.

**• Nelson-Tebedo Health Resource Center ..... ESP**

Location: 4012 Cedar Springs Road, Dallas, TX 75219-3520

Mailing address: PO Box 190869, Dallas, TX 75219-0869

Phone: (214) 528-2336 Fax: (214) 528-8436

Hours: Mon-Wed: 9am-7pm; Thur: 9am-8pm; Fri: 9am-3pm

Internet: [www.rcdallas.org](http://www.rcdallas.org)

Contact(s): Garyl Rutherford RN, Medical Case Manager

Email: grutherford@rcdallas.org

The Nelson-Tebedo Health Resource Center offers dental services, disease management, clinical drug trials, neuro research, anonymous HIV testing, confidential STD testing and treatment, and low cost lab services, and volunteer opportunities.

• **Gay, Lesbian, Bisexual, and Transgender (GLBT) Services ..... ESP**

Location: 2701 Reagan Street, Dallas, TX 75219-3520

Mailing address: PO Box 190869, Dallas, TX 75219-0869

Phone: (214) 528-0144 Fax: (214) 522-4604

Hours: Mon-Fri: 9am-9pm; Sat: 9am-5pm; Sun: 12:00pm-5:00pm

Internet: [www.rcdallas.org](http://www.rcdallas.org)

Contact(s): Kee Holt, Center Services Manager

Email: [kholt@rcdallas.org](mailto:kholt@rcdallas.org)

GLBT services offered at this location include FUSE (young men's mentoring program), Latino and African-American outreach, Speakers' Bureau, Diversity Training, Prevention Case Management, JEWEL (Joining and Educating Women, Empowering Leaders), GEAR (Gender Education, Advocacy and Resources), GAIN (GLBT Aging Interest Network), GayBINGO, Phil Johnson Historic Archives & Research Library, David Bohnett Cyber Center, and volunteer opportunities.

**A Sister's Gift Women's Center**

Location: Confidential

Mailing address: 1515 N. Town East Blvd., Mesquite, TX 75150

Phone: (214) 421-4ASG (4274) Fax: (214) 421-4276

Hours: 9am-3pm Mon-Thurs

Internet: [www.asistersgift.org](http://www.asistersgift.org)

Contact(s): Cheryl Edwards

Email: [cledwards@asistersgift.org](mailto:cledwards@asistersgift.org)

Community, faith-based 501(c)3 agency formed to address the alarming statistics surrounding women and HIV. ASG offers "female-only" social services and counseling programs. ASG's mission is to identify HIV females and provide them with supplemental resources to improve their quality of life ... while creating community prevention and awareness.

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**Special Health Resources for Texas, Inc. .... ESP**

Location: 2020 Bill Owens, Ste. 230, Longview, TX 75601-6336

Mailing address: PO Box 2709, Longview, TX 75606-2709

Phone: (903) 234-0776

Toll Free: (866) 214-0805

Hours: Mon-Fri: 8:00am-5:00pm; Closed Daily: noon-1:00pm

Internet: [www.shrt.net](http://www.shrt.net)

Contact(s): Linda Jones

Email: Contact us at [www.shrt.net](http://www.shrt.net)

Special Health Resources for Texas, Inc. offers HIV/AIDS services for 23 counties in the East Texas area. Offers numerous services including HIV Testing, Prevention Outreach, HIV/AIDS Education, Case Management, Medical Care, Dental Care, Transportation, Medication Assistance, Food Voucher, Rent/Utility Assistance, Insurance Continuation, Medical Insurance Co-pay, Mental Health Counseling, Substance Abuse Counseling and Support Groups. Offices are located in Paris, Longview, Texarkana and Tyler.

**The Stewpot ..... ESP**

Location: 1822 Young St., Dallas, TX 75201

Phone: (214) 746-2785

Hours: Mon, Wed-Fri: 8:00am-3:45pm; Tue: 8:00am-2:45pm

Internet: [www.TheStewpot.org](http://www.TheStewpot.org)

Contact(s): Rev. Bruce Buchanan

Email: [bruceb@thestewpot.org](mailto:bruceb@thestewpot.org)

The Stewpot (of First Presbyterian Church) provides employment assistance, mailboxes, first aid, dental clinic, medical clinic, referral services, art class and pastoral counseling to the indigent of Dallas on a no-strings-attached basis. Provides children and youth programs year round.

**Texas Department of Assistive & Rehabilitative Services (DARS) / Division for Rehab Services**

**• Metroplex Regional Office**

Location: 218 Billings Street, Suite 310, Arlington, TX 76010-5406

Phone: (972) 949-2400 Fax: (972) 949-2449 Toll Free: (800) 634-2616

Internet: [www.dars.state.tx.us](http://www.dars.state.tx.us)

• **Dallas Field Office Northeast**

Location: 6500 Greenville Avenue, Suite 250, Dallas, TX 75206-1010

Phone: (214) 378-2600 Fax: (214) 378-2633

Hours: Mon-Fri: 8:00am-5:00pm

• **Dallas Field Office Northwest**

Location: 2415 W Northwest Highway, Suite 102, Dallas, TX 75220-4446

Phone: (214) 467-5560 Fax: (214) 351-1038 TTY: (214) 956-7159

Hours: Mon-Fri: 8:00am-5:00pm

• **Dallas Field Office Southeast**

Location: 3650 N Buckner, Suite 102, Dallas, TX 75228-5637

Phone: (214) 467-5530 Fax: (214) 467-5556

Hours: Mon-Fri: 8:00am-5:00pm

• **Dallas Field Office Southwest**

Location: 1050 N Westmoreland Road, Suite 457, Dallas, TX 75211-2416

Phone: (214) 467-5500 Fax: (214) 467-5599

Hours: Mon-Fri: 8:00am-5:00pm

The Division for Rehab Service's Vocational Rehabilitation Program helps people who have disabilities prepare for, find, or keep a job. Gaining skills needed for a career, learning how to prepare for a job interview, or getting accommodations needed to stay employed are just a few of the ways the program helps people with disabilities increase productivity and independence. There are many services available to eligible clients. These services are provided based on individual needs and may include: counseling and guidance; assistive devices; training to learn appropriate work behaviors; job placement assistance and follow-up after placement. Other field offices are located in Carrollton, Corsicana, Denton, Duncanville, Garland, Greenville, Irving, Lewisville, McKinney, Plano and Sherman.

**Texas HIV Medication Program ..... ESP**

Location: 1100 W 49th Street, Austin, TX 78756-3101

Mailing Address: Texas Dept. of State Health Services, Attn: MSJA, MC 1873, PO  
Box 149347, Austin, TX 78714-9347

Phone: (512) 533-3000, Toll Free: (800) 255-1090

Hours: Mon-Fri: 8:00am-5:00pm

Internet: [www.dshs.state.tx.us/hivstd/meds/default.shtm](http://www.dshs.state.tx.us/hivstd/meds/default.shtm)

Contact(s): Dwayne Haught, Manager

Email: [feedback.hivmeds@dshs.state.tx.us](mailto:feedback.hivmeds@dshs.state.tx.us)

The Texas Department of Health's Texas HIV Medication Program (THMP) is the official AIDS Drug Assistance Program (ADAP) for the State of Texas. The THMP has been in existence since 1987, and provides medications approved by the Federal Drug Administration (FDA) for the treatment of illnesses caused by the human immunodeficiency virus (HIV) and other opportunistic infections in HIV-infected individuals as prescribed by their doctors. The THMP currently supplies 36 different medications in more than 90 strengths and formulations and is operated through a network of participating pharmacies, local health departments, and public health clinics. The THMP also purchases and distributes medications for the treatment of other STDs through regional and local public health departments.

### **The TCC AIDS Fund, Inc.**

Mailing Address: P.O. Box 190409 Dallas, TX 75219

Phone: (214) 394-9064

Internet: [www.tccaidfund.org](http://www.tccaidfund.org)

Contact(s): Michael Bradley

The TCC AIDS Fund, Inc. is a non-profit organization which provides emergency financial assistance for living expenses to individuals impacted by HIV and who are active volunteer members of any vocal musical organization based in Dallas County. The TCC AIDS Fund, Inc. also funds HIV-related educational programs. For further information, please go to our website. The following documentation will need to be submitted to The TCC Aids Fund, Inc. when requesting for financial assistance: a Letter of Diagnosis (HIV) from your doctor; a letter from your case manager informing us that you have met all requirements from that agency; and a letter from the choir director stating that you have been an active singing or volunteering member for the choir for the past year.

### **Urban League of Greater Dallas & North Central Texas..... ESP**

Location: 4315 S Lancaster Road, Dallas, TX 75216-7105

Phone: (214) 915-4600 Fax: (214) 915-4601

Hours: Mon-Fri: 8:00am-5:00pm

Internet: [www.dallasurbanleague.com](http://www.dallasurbanleague.com)

Contact(s): LaTonya Wright

Email: [lwright@ulgdncctx.com](mailto:lwright@ulgdncctx.com)

Offers GED preparation, Youth Empowerment Education classes, Gulf Coast Employment Initiative serves at-risk youth ages 18-24 with job assistance and linkages to other supportive services, HIV testing, HIV prevention, street outreach, and referral. Intake services with a wide range of case management to support high risk with substance abuse treatment referral. Provide HIV+ recently released ex-offender individuals access to medical care, treatment and support services. Provide non-violent ex-offenders with job readiness skills, job placement, and housing assistance. Rental/utility assistance, home foreclosure assistance, and homebuyer classes are offered. All programs offered on-site. Community prevention services and education are available at no charge to groups and individuals.

**Veterans Affairs North Texas Health Care System..... ESP**

Location: 4500 S Lancaster Road, Dallas, TX 75216-7167

Phone: (214) 857-0410 Fax: (214) 302-1433, Toll Free: (800) 849-3597

Hours: Mon-Fri: 8:00am-4:30pm

Internet: [www.va.gov](http://www.va.gov) or [www.myhealth.va.gov](http://www.myhealth.va.gov)

Contact(s): Diana Turner, (214) 857-1522

Email: [diana.turner@va.gov](mailto:diana.turner@va.gov)

Provides medical and social services for honorably discharged veterans from any branch of the armed services who have HIV/AIDS.

**Visiting Nurse Association of Texas..... ESP**

Location: 1440 W Mockingbird Lane, Dallas, TX 75247

Phone: (214) 689-0000 Fax: (214) 689-2300 , Toll Free: (800) 442-4490

Hours: Mon-Fri: 8:00am-5:00pm; 24-hour on call

Internet: [www.vnatexas.org](http://www.vnatexas.org)

Contact(s): Robert P. (Brit) Carpenter, President and CEO

Email: [ceo@vnatexas.org](mailto:ceo@vnatexas.org)

The Visiting Nurse Association of Texas is a comprehensive home health care agency providing all aspects of home care including specialized wound care nurses, occupational, physical, and speech therapy, as well as hospice services in Collin, Dallas, Denton, Ellis, Henderson, Kaufman, Rockwall and Tarrant counties with offices in Dallas, Ft. Worth, McKinney, Denton, and Kaufman.

**VITAS Innovative Hospice**

Location: 8585 N. Stemmons Fwy #700 So., Dallas, Texas, 75247

Phone: 972-661-2004 Admissions 972-448-6587 Fax 972-448-6575

VITAS Hospice has provided end of life hospice care for clients in the Dallas/Fort Worth area since 1987. VITAS provides regular home care, continuous crisis care and inpatient care at our VITAS Inpatient Units in Irving and Fort Worth, Texas. There are RN's on duty 24 hours a day, 365 days a year for emergent client needs. VITAS cares for clients with primary or secondary HIV diagnosis. An evaluation appointment can be made anytime at the client/family convenience.

## **Welcome House, Inc.**

Internet: [www.thewelcomehouse.org](http://www.thewelcomehouse.org)

Email: [welcomehouse@sbcglobal.net](mailto:welcomehouse@sbcglobal.net)

Contact(s): Don Johnson, Exec. Dir.; Royce Adams, Assoc. Dir.

Email: [donjohnsoned@sbcglobal.net](mailto:donjohnsoned@sbcglobal.net); [royceadams@sbcglobal.net](mailto:royceadams@sbcglobal.net)

### **• Welcome House – East Dallas Location**

Location: 921 N Peak Street, Dallas, TX 75204-6677

Phone: (214) 887-0696 Fax: (214) 887-0931

Hours: Mon-Fri: 8:00am-5:00pm; 24-hours on call

Contact(s): Don Johnson, Exec. Dir.; Jacqueline Thompson Slaton, Facility Mgr.

Email: [donjohnson@sbcglobal.net](mailto:donjohnson@sbcglobal.net); [jmthompson9@sbcglobal.net](mailto:jmthompson9@sbcglobal.net)

Operation Renew provides transitional housing and a multitude of recovery support services to educate and assist individuals in recovery from the disease of addiction.

### **• Welcome House – Oak Cliff Location**

Location: 4202 S. Lancaster Road, Dallas, TX 75216

Phone: (214) 421-3948 Fax: (214) 421-1705

Hours: Mon-Fri: 8:00am-6:00pm; 24-hours on call

Contact(s): Royce Adams, Assoc. Dir.

Email: [royceadams@sbcglobal.net](mailto:royceadams@sbcglobal.net)

Project Extended Arms provides HOPWA housing to individuals who are HIV+, who may or may not be chemically dependent, drug/alcohol abuse counseling for individuals and groups, congregate meals, weekly HIV support groups, counseling for families of HIV+ people, and HIV education, case management, client advocacy, and street outreach. Emotional support is available for caregivers. Assists clients and/or family with funeral information and referrals. Housing is based on a sliding scale; other services are free.

## **White Rock Friends – General Store**

Location: 9353 Garland Road, Dallas, TX 75218-3639

Phone: (214) 324-1193 Fax: (214) 320-0098

Hours: First three Tuesdays & Saturdays of each month from 10:00am-2:00pm

Internet: [www.whiterockchurch.org](http://www.whiterockchurch.org)

Contact: Rev. Douglas Shaffer, 214-320-0043, ext. 29

Email: [douglas@whiterockchurch.org](mailto:douglas@whiterockchurch.org)

General Store stocks cleaning supplies, toiletries, pet foods, and a small number of items that are usually not stocked through the standard food pantries. The clothing closet is open the first and third Saturdays of each month. Free Hot Lunch for HIV+ clients is offered on the first three Saturdays of each month from 11am - 1pm.

## **Your Health Clinic**

(formerly AIDS Resource Center of Texoma)

Location: 303 W. Sunset Blvd., Sherman, TX 75092

Phone: (903) 891-1972 Fax: (903) 892-6093

Hours: Mon-Fri: 8:00am-5:00pm

Internet: [www.arcot.org](http://www.arcot.org)

Contact(s): Gwynne Palmore

Email: [g.palmore@verizon.net](mailto:g.palmore@verizon.net)

Serves Cooke, Fannin, and Grayson counties. Offers case management, insurance and medication assistance, housing and utility assistance, transportation, support groups, food pantry and legal assistance. Referral for outpatient medical care, laboratory diagnostics, and individual counseling for substance abuse. Free HIV testing, HIV/STD prevention, and education.

**Section V: Services Listing by type of Service**

**Case Management  
Manejo de Casos Sociales**

A case manager or social worker will talk with you about what kind of help you need. This person is assigned to you to help you find services you need.

**ESP** El que se encarga de su caso o un trabajador social hablará con usted acerca del tipo de ayuda que necesita. Se le asignan esta persona para ayudarle a encontrar la ayuda que necesita.

Abounding Prosperity ..... 17  
(214) 565-9500

AIDS Arms, Inc. .... 17  
(214) 521-5191

AIDS Services of Dallas ..... 20  
(214) 941-0523

AIDS Services of North Texas – Denton ..... 20  
(940) 381-1501

AIDS Services of North Texas – Plano ..... 20  
(972) 424-1480

AIDS Services of North Texas – Greenville ..... 21  
(903) 450-4018

Brighter Tomorrows ..... 22  
(972) 263-0506

Community Prevention Intervention Unit of UTSW Medical Center ..... 24  
(214) 645-7300

Deaf Action Center..... 27  
(214) 521-0407

The Family Place ..... 28  
(214) 559-2170

Genesis Women’s Shelter ..... 28  
(214) 942-2998

Greater Dallas Council on Alcohol and Drug Abuse ..... 29  
(214) 522-8600

Homeward Bound ..... 30  
(214) 941-3500

La Sima Foundation, Inc..... 31  
(214) 941-1132

Mosaic Family Services, Inc..... 33  
(214) 821-5393

Parkland Health & Hospital System ..... 33  
(214) 590-5637

Parkland HIV/AIDS Clinic (Amelia Court) ..... 34  
(214) 590-5632

Parkland/Bluitt-Flowers Health Center (COPC) ..... 34  
(214) 590-4255

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Parkland/Southeast Dallas Health Center (COPC) .....	35
(214) 266-1600	
Peabody Health Center .....	18
(214) 421-7848	
Planned Parenthood of North Texas - Administrative Office .....	35
(214) 363-2004	
A Sister's Gift – Female HIV Outreach Services, Inc. ....	38
(214) 421-4274	
Special Health Resources for Texas, Inc . ....	39
(903) 234-8808	
The Stewpot .....	39
(214) 746-2785	
Urban League of Greater Dallas & North Central Texas .....	41
(214) 915-4600	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	
Welcome House – East Dallas Location .....	43
(214) 887-0696	
Welcome House – Oak Cliff Location .....	43
(214) 421-3948	
Your Health Clinic.....	44
(903) 813-1272	

## **Children’s Services** **Servicios para Niños**

Day care, education, housing, etc. for kids who have HIV, or help for parents with HIV or drug/alcohol problems.

**ESP** Guardería, educación, vivienda, etc. para niños que tienen el VIH, o ayuda para los papás que tienen VIH o problemas de drogas/alcohol.

Bryan’s House .....	22
(214) 559-3946	
Children’s Medical Center - ARMS Clinic .....	23
(214) 456-6500	
The Family Place .....	28
(214) 559-2170	
Genesis Women’s Shelter .....	28
(214) 942-2998	
Parkland Health & Hospital System .....	33
(214) 590-5637	
Parkland/DeHaro-Saldivar Health Center (COPC) .....	34
(214) 266-0500	
Parkland/Southeast Dallas Health Center (COPC) .....	35
(214) 266-1600	
The Stewpot .....	39
(214) 746-2785	

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## **Clothing** **Ropa**

Free or inexpensive clothes

**ESP** Ropa gratis o barata

Abounding Prosperity .....	18
(214) 565-9500	
DOT's Closet .....	28
(214) 826-4099	
White Rock Friends - General Store .....	44
(214) 324-1193	

## **Counseling** **Consejería**

General one-on-one counseling or support groups.

**ESP** Consejería individual general o grupos de apoyo.

AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Brighter Tomorrows .....	22
(972) 263-0506	
Bryan's House .....	22
(214) 559-3946	
Dallas County Health & Human Services - HIV Early Intervention Clinic .....	25
(214) 819-2800	
Dallas County Health & Human Services - HIV Testing and Counseling .....	25
(214) 819-1980	
Deaf Action Center.....	27
(214) 521-0407	
The Family Place .....	28
(214) 559-2170	
Genesis Women's Shelter .....	28
(214) 942-2998	
Homeward Bound .....	30
(214) 941-3500	
La Sima Foundation, Inc.....	31
(214) 941-1132	
Legacy Counseling Center .....	31
(214) 520-6308 Ext.1	
Legacy Founders Cottage .....	32
(214) 941-7373	

Mosaic Family Services, Inc. .... 33  
(214) 821-5393

Parkland Health & Hospital System ..... 33  
(214) 590-5637

Parkland HIV/AIDS Clinic (Amelia Court) ..... 34  
(214) 590-5632

A Sister’s Gift – Female HIV Outreach Services, Inc. .... 38  
(214) 421-4274

Special Health Resources for Texas, Inc. .... 39  
(903) 234-8808

Texas Department of Assistive & Rehabilitative Services (DARS) /  
Division for Rehab Services

    Metroplex Regional Office ..... 39  
    (972) 949-2400

    Dallas Field Office Northeast..... 40  
    (214) 378-2600

    Dallas Field Office Northwest ..... 40  
    (214) 956-7913

    Dallas Field Office Southeast ..... 40  
    (214) 328-6351

    Dallas Field Office Southwest ..... 40  
    (214) 467-5500

Veterans Affairs North Texas Health Care System ..... 42  
(214) 857-0410

Welcome House – East Dallas Location ..... 43  
(214) 887-0696

Welcome House – Oak Cliff Location ..... 43  
(214) 421-3948

Your Health Clinic..... 44  
(903) 813-1272

**Counseling - Drug/Alcohol Abuse Or Addiction**  
**Consejería - Abuso de Drogas/Alcohol**

Counseling for persons concerned about drug/alcohol abuse or addiction.

**ESP** Consejería para el abuso de drogas/alcohol o el ser adicto.

Abounding Prosperity ..... 17  
(214) 565-9500

AIDS Services of North Texas – Denton ..... 20  
(940) 381-1501

AIDS Services of North Texas – Plano ..... 20  
(972) 424-1480

AIDS Services of North Texas – Greenville ..... 21  
(903) 450-4018

Homeward Bound .....	30
(214) 941-3500	
Legacy Counseling Center .....	31
(214) 520-6308 Ext.1	
Mosaic Family Services, Inc.....	33
(214) 821-5393	
Special Health Resources for Texas, Inc. ....	39
(903) 234-8808	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	
Welcome House – East Dallas Location .....	43
(214) 887-0696	
Welcome House – Oak Cliff Location .....	43
(214) 421-3948	

## **Counseling – Pastoral Consejería – Pastoral**

Religious-based counseling.

**ESP** Consejería basada en la religión.

Cathedral of Hope .....	22
(214) 351-1901	
The Stewpot .....	39
(214) 746-2785	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	

## **Day Care – Adult Cuidado Día para Adultos**

Programs and activities during the day for adults living with HIV/AIDS.

**ESP** Programas y actividades durante el día para adultos que tienen el VIH/SIDA.

AIDS Interfaith Network, Inc. ....	18
(214) 941-7696	

## **Deaf Services Cuidado para los Asordados**

HIV education, programs, and/or translation for the deaf or hard of hearing.

**ESP** Educación de VIH, servicios, y traducción para personas con problemas de audición.

Deaf Action Center.....27  
(214) 521-0407

Greater Dallas Council on Alcohol and Drug Abuse .....29  
(214) 522-8600

Texas Department of Assistive & Rehabilitative Services (DARS) /  
Division for Rehab Services .....39

    Metroplex Regional Office .....40  
    (972) 949-2400

    Dallas Field Office Northeast.....40  
    (214) 378-2600

    Dallas Field Office Northwest .....40  
    (214) 956-7913

    Dallas Field Office Southeast .....40  
    (214) 328-6351

    Dallas Field Office Southwest .....40  
    (214) 467-5500

## Dental Services Servicio Dental

Dental care for people living with HIV/AIDS.

**ESP** Asistencia dental para personas con VIH/SIDA.

Amelia Court Dental Center – Community Dental Care .....34  
(214) 590-5518

Bluitt-Flowers Dental Center – Community Dental Care .....34  
(214) 266-4280

Central Dallas Ministries .....23  
(214) 823-8710 x11

Community Dental Care – Administration Office .....24  
(214) 630-7080

Dallas Life Foundation .....27  
(214) 421-1380

Parkland Health & Hospital System .....33  
(214) 590-5637

Parkland HIV/AIDS Clinic (Amelia Court) .....34  
(214) 590-5632

Parkland/Bluitt-Flowers Health Center (COPC) .....34  
(214) 590-4255

Parkland/DeHaro-Saldivar Health Center (COPC) .....34  
(214) 266-0500

Resource Center of Dallas – Nelson-Tebedo Health Resource Center .....36  
(214) 528-2336

Special Health Resources for Texas, Inc. ....39  
(903) 234-8808

The Stewpot .....39  
(214) 746-2785

Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	
Your Health Clinic.....	44
(903) 813-1272	

## **Drug/Alcohol Service Facilities That Provide Housing Lugares de servicio de drogas / alcohol que provee**

Counseling for persons concerned about drug / alcohol abuse or addiction.

**ESP** Consejería para abuso de drogas / alcohol o el adicto.

Dallas Life Foundation .....	27
(214) 421-1380	
Welcome House – East Dallas Location .....	43
(214) 887-0696	
Welcome House – Oak Cliff Location .....	43
(214) 421-3948	

## **Education Educación**

Various education materials and programs for people living with HIV/AIDS. General education and HIV prevention information.

**ESP** Varios materiales y programas educativos para personas que tienen el VIH/SIDA. Educación general y información para la prevención del VIH.

Abounding Prosperity .....	17
(214) 565-9500	
African American Health Coalition.....	19
(214) 941-7696	
AIDS Arms, Inc .....	17
(214) 521-5191	
AIDS Interfaith Network, Inc. ....	18
(214) 941-7696	
AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Children’s Medical Center - ARMS Clinic .....	23
(214) 456-6500	
Community Prevention Intervention Unit of UTSW Medical Center.....	24
(214) 645-7300	
Dallas County Health & Human Services - HIV Early Intervention Clinic .....	25
(214) 819-2800	

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Dallas Life Foundation .....	27
(214) 421-1380	
Greater Dallas Council on Alcohol and Drug Abuse .....	29
(214) 522-8600	
Manos Unidas .....	19
(214) 941-7696	
Mosaic Family Services, Inc.....	33
(214) 821-5393	
Peabody Health Center .....	18
(214) 421-7848	
Planned Parenthood of North Texas - Administrative Office .....	35
(214) 363-2004	
Resource Center of Dallas .....	36
(214) 528-0144	
A Sister’s Gift – Female HIV Outreach Services, Inc. ....	38
(214) 421-4274	
Texas Department of Assistive & Rehabilitative Services (DARS) /	
Division for Rehab Services .....	39
Metroplex Regional Office .....	39
(972) 949-2400	
Dallas Field Office Northeast.....	40
(214) 378-2600	
Dallas Field Office Northwest .....	40
(214) 956-7913	
Dallas Field Office Southeast .....	40
(214) 328-6351	
Dallas Field Office Southwest .....	40
(214) 467-5500	
Urban League of Greater Dallas & North Central Texas .....	41
(214) 915-4600	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	
Your Health Clinic.....	44
(903) 813-1272	

## **Emergency and Homeless Shelters** **Albergues de emergercia y para los que están sin casa**

AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Austin Street Centre .....	21
(214) 428-4242	
The Bridge.....	21
(214) 670-1100	

Brighter Tomorrows .....	22
(972) 263-0506	
Dallas Life Foundation .....	27
(214) 421-1380	

## **Exercise Ejercicio**

Offers exercise and fitness programs / education.

**ESP** Se le ofrecen programas / educación de ejercicio y salud.

Special Health Resources for Texas, Inc. ....	39
(903) 234-8808	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	

## **Family Planning Planificación Familiar**

Education and Clinical services dealing with pregnancy and sexual health.

**ESP** Servicios educativos y clínicos sobre el embarazo y la salud sexual.

Parkland Health & Hospital System .....	33
(214) 590-5637	
Parkland HIV/AIDS Clinic (Amelia Court) .....	34
(214) 590-5632	
Planned Parenthood of North Texas - Administrative Office .....	35
(214) 363-2004	

## **Financial Assistance: Emergency Asistencia económica: Emergencia**

Emergency assistance: If you need help paying a bill right now.

**ESP** Si necesita ayuda para pagar la renta o las cuentas de luz, agua, etc.

AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Dallas Life Foundation .....	27
(214) 421-1380	
A Sister’s Gift – Female HIV Outreach Services, Inc. ....	38
(214) 421-4274	

Special Health Resources for Texas, Inc. ....39  
(903) 234-8808  
The TCC AIDS Fund, Inc. ....41  
(214) 394-9064

**Financial Assistance: Non Emergency  
Asistencia que no sea de emergencia**

If you need help paying next month's rent or utilities.

**ESP** Si necesita ayuda para pagar la renta o las cuentas de luz, agua, etc.

AIDS Services of North Texas – Denton .....20  
(940) 381-1501  
AIDS Services of North Texas – Plano .....20  
(972) 424-1480  
AIDS Services of North Texas – Greenville .....21  
(903) 450-4018  
Dallas County Health & Human Services - Housing Program (HOPWA).....25  
(214) 819-1828  
Dallas County Health & Human Services - Welfare Department.....26  
(214) 819-1800  
Dallas Life Foundation .....27  
(214) 421-1380  
Special Health Resources for Texas, Inc. ....39  
(903) 234-8808

**Food: Hot Meals  
Comidas Calientes**

Programs that offer prepared meals.

**ESP** Programas que ofrecen comidas preparadas.

AIDS Interfaith Network, Inc. ....18  
(214) 941-7696  
AIDS Services of Dallas .....20  
(214) 941-0523  
Austin Street Centre .....21  
(214) 428-4242  
Dallas Life Foundation .....27  
(214) 421-1380  
Deaf Action Center.....27  
(214) 521-0407  
Resource Center of Dallas .....36  
(214) 521-5124  
A Sister's Gift – Female HIV Outreach Services, Inc. ....38  
(214) 421-4274

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The Stewpot .....	39
(214) 746-2785	
White Rock Friends - General Store .....	44
(214) 324-1193	

## **Food: Pantries Despensas de Comida**

If you need groceries or related products.

**ESP** Si necesita comestibles o productos relacionados.

AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Central Dallas Ministries .....	23
(214) 823-8710 x11	
Dallas Life Foundation .....	27
(214) 421-1380	
Deaf Action Center.....	27
(214) 521-0407	
The Family Place .....	28
(214) 559-2170	
Resource Center of Dallas – Food Pantry/Nutrition Center.....	37
(214) 521-3390	
White Rock Friends - General Store .....	44
(214) 324-1193	
Your Health Clinic.....	44
(903) 813-1272	

## **Food: Nutritional Counseling Consejería sobre la nutrición**

Talk to an expert about what you should eat.

**ESP** Para hablar con un experto sobre lo que debe comer.

AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	

Dallas County Health & Human Services - Special Supplemental Nutrition Program for Women, Infants, and Children (WIC Program) .....26  
(214) 670-7200

Parkland Health & Hospital System .....33  
(214) 590-5637

Parkland HIV/AIDS Clinic (Amelia Court) .....34  
(214) 590-5632

Parkland/Bluitt-Flowers Health Center (COPC) .....34  
(214) 590-4255

Parkland/Southeast Dallas Health Center (COPC) .....35  
(214) 266-1600

Special Health Resources for Texas, Inc. ....39  
(903) 234-8808

## **Health Insurance Assistance** **Ayuda con seguro de salud**

Helps pay private health insurance premiums, COBRA premiums and prescription co-pays. Does not provide health insurance.

**ESP** Ayuda para pagar las primas de seguro de salud particular por medio do COBRA y otras pólizas. No provee de seguro.

AIDS Services of North Texas – Denton .....20  
(940) 381-1501

AIDS Services of North Texas – Plano .....20  
(972) 424-1480

AIDS Services of North Texas – Greenville .....21  
(903) 450-4018

Resource Center of Dallas – Client Services .....37  
(214) 521-5124

Special Health Resources for Texas, Inc. ....39  
(903) 234-8808

Your Health Clinic .....44  
(903) 813-1272

## **HIV Testing Sites** **Dónde hacerse la prueba del VIH**

A partial list of places where someone can get tested for HIV in the Dallas area.

**ESP** Una lista parcial de lugares en donde uno puede hacerse el análisis para detectar el VIH en el área de Dallas.

Abounding Prosperity .....17  
(214) 565-9500

AIDS Services of North Texas – Denton .....20  
(940) 381-1501

AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Children's Medical Center - ARMS Clinic .....	23
(214) 456-6500	
Community Prevention Intervention Unit of UTSW Medical Center .....	24
(214) 645-7300	
Dallas County Health & Human Services - HIV Testing & Counseling .....	25
(214) 819-1980	
Greater Dallas Council on Alcohol and Drug Abuse .....	29
(214) 522-8600	
La Sima Foundation, Inc.....	31
(214) 941-1132	
Mosaic Family Services, Inc.....	33
(214) 821-5393	
Nelson-Tebedo Health Resource Center (Resource Center of Dallas) .....	37
(214) 528-2336	
Parkland Health & Hospital System .....	33
(214) 590-5637	
Parkland HIV/AIDS Clinic (Amelia Court) .....	34
(214) 590-5632	
Parkland/Bluitt-Flowers Health Center (COPC) .....	34
(214) 590-4255	
Parkland/Southeast Dallas Health Center (COPC) .....	35
(214) 266-1600	
Planned Parenthood of North Texas - Administrative Office .....	35
(214) 363-2004	
Resource Center of Dallas – Nelson-Tebedo Health Resource Center .....	37
(214) 528-2336	
Special Health Resources for Texas, Inc. ....	39
(903) 234-8808	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	
Your Health Clinic .....	44
(903) 813-1272	

## Home Health Care Cuidado de salud a domicilio

Medical care in your home.

**ESP** Asistencia médica en casa de uno.

Home Health Services .....	29
(214) 473-7900	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	

Visiting Nurse Association of Texas ..... 42  
(214) 689-2555

## Hospice Care Cuidado en Hospicio

Assisted living for the critically ill.

**ESP** Ayuda de vivienda para los están graves.

AIDS Services of Dallas ..... 20  
(214) 941-0523

Community Hospice of Texas..... 24  
(214) 920-8450

Legacy Founders Cottage ..... 32  
(214) 941-7373

Lion Hospice - Dallas ..... 33  
(972) 554-1470

Lion Hospice - Hurst ..... 33  
(817) 268-2145

Visiting Nurse Association of Texas ..... 42  
(214) 689-2555

VISTAS Innovative Hospice..... 42  
(972) 488-6587

## Housing Vivienda

Agencies that provide housing.

**ESP** Agencias que proveen de vivienda

Abounding Prosperity ..... 17  
(214) 565-9500

AIDS Services of Dallas ..... 20  
(214) 941-0523

Dallas County Health & Human Services - Housing Program (HOPWA) ..... 25  
(214) 819-1828

Deaf Action Center..... 27  
(214) 521-0407

Genesis Women's Shelter ..... 28  
(214) 942-2998

La Sima Foundation, Inc..... 31  
(214) 941-1132

Legacy Founders Cottage ..... 32  
(214) 941-7373

Welcome House – East Dallas Location ..... 43  
(214) 887-0696

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Welcome House – Oak Cliff Location .....	43
(214) 421-3948	

## **Interpretation Servicio de intérprete**

Spanish / English interpretation and translation.

**ESP** Interpretación y traducción de español/inglés.

AIDS Interfaith Network, Inc. ....	18
(214) 941-7696	
Children’s Medical Center - ARMS Clinic .....	23
(214) 456-6500	
Deaf Action Center.....	27
(214) 521-0407	
Greater Dallas Council on Alcohol and Drug Abuse .....	29
(214) 522-8600	
Mosaic Family Services, Inc.....	33
(214) 821-5393	
Parkland Health & Hospital System .....	33
(214) 590-5637	
Parkland HIV/AIDS Clinic (Amelia Court) .....	34
(214) 590-5632	
Parkland/Bluitt-Flowers Health Center (COPC) .....	34
(214) 590-4255	
Parkland/Southeast Dallas Health Center (COPC) .....	35
(214) 266-1600	

## **Job Assistance Ayuda para buscar trabajo**

Help finding a job and getting new skills

**ESP** Ayuda para buscar trabajo.

AIDS Arms, Inc. ....	17
(214) 521-5191	
Dallas Life Foundation .....	27
(214) 421-1380	
The Family Place .....	28
(214) 559-2170	
A Sister’s Gift – Female HIV Outreach Services, Inc. ....	38
(214) 421-4274	
The Stewpot .....	39
(214) 746-2785	
Texas Department of Assistive & Rehabilitative Services (DARS) / Division for Rehab Services .....	39

Metroplex Regional Office .....	39
(972) 949-2400	
Dallas Field Office Northeast.....	40
(214) 378-2600	
Dallas Field Office Northwest .....	40
(214) 956-7913	
Dallas Field Office Southeast .....	40
(214) 328-6351	
Dallas Field Office Southwest .....	40
(214) 467-5500	
Urban League of Greater Dallas & North Central Texas .....	41
(214) 915-4600	

## **Legal Assistance** **Asistencia legal**

Legal help and answers to legal questions.

**ESP** Ayuda legal y contestaciones a preguntas legales.

Brighter Tomorrows .....	22
(972) 263-0506	
Central Dallas Ministries .....	23
(214) 823-8710 ext 11	
Legal Hospice of Texas.....	32
(214) 521-6622	
The Family Place .....	28
(214) 559-2170	
Special Health Resources for Texas, Inc. ....	39
(903) 234-8808	
Your Health Clinic.....	44
(903) 813-1272	

## **Library/Cyber Center** **Biblioteca/Cibernética**

Library with access to HIV related materials and access to Cyber Center.

**ESP** Biblioteca con acceso a materiales de información de el VIH.

Resource Center of Dallas .....	38
(214) 528-0144	

## **Medical Care** **Servicios Médicos**

AIDS Arms, Inc. ....	17
(214) 521-5191	

AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Children’s Medical Center - ARMS Clinic .....	23
(214) 456-6500	
Parkland Health & Hospital System .....	33
(214) 590-5637	
Parkland HIV/AIDS Clinic (Amelia Court) .....	34
(214) 590-5632	
Parkland/Bluitt-Flowers Health Center (COPC) .....	34
(214) 590-4255	
Parkland/DeHaro-Saldivar Health Center (COPC) .....	34
(214) 266-0500	
Parkland/Southeast Dallas Health Center (COPC) .....	35
(214) 266-1600	
Peabody Health Center .....	18
(214) 421-7848	
Special Health Resources for Texas, Inc. ....	39
(903) 234-8808	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	
Your Health Clinic.....	44
(903) 813-1272	

**Medical Services: Clinics**  
**Servicios médicos: Clínicas**

AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Central Dallas Ministries .....	23
(214) 823-8710 x11	
Children’s Medical Center - ARMS Clinic .....	23
(214) 456-6500	
Dallas County Health & Human Services - HIV Early Intervention Clinic .....	25
(214) 819-2800	
Dallas County Health & Human Services - Sexually Transmitted Diseases (STD) Clinic...	25
(214) 819-1819	
Dallas County Health & Human Services - Tuberculosis Clinic .....	26
(214) 819-2071	
Nelson-Tebedo Health Resource Center .....	37
(214) 528-2336	

Parkland Health & Hospital System .....33  
(214) 590-5637

Parkland HIV/AIDS Clinic (Amelia Court) .....34  
(214) 590-5632

Parkland/Southeast Dallas Health Center (COPC) .....35  
(214) 266-1600

Planned Parenthood of North Texas - Administrative Office .....35  
(214) 363-2004

Peabody Health Center .....18  
(214) 421-7848

Resource Center of Dallas – Nelson-Tebedo Health Resource Center .....37  
(214) 528-2336

Veterans Affairs North Texas Health Care System .....42  
(214) 857-0410

## **Medication Assistance** **Ayuda para Medicamentos**

Agencies or programs that provide help accessing or paying for HIV medications.

**ESP** Agencias o programas que prestan ayuda para tener acceso a los medicamentos para el VIH o poder parsarlos.

AIDS Arms, Inc. ....17  
(214) 521-5191

AIDS Services of North Texas – Denton .....20  
(940) 381-1501

AIDS Services of North Texas – Plano .....20  
(972) 424-1480

AIDS Services of North Texas – Greenville .....21  
(903) 450-4018

Greater Dallas Council on Alcohol and Drug Abuse .....29  
(214) 522-8600

Parkland Health & Hospital System .....33  
(214) 590-5637

Parkland HIV/AIDS Clinic (Amelia Court) .....34  
(214) 590-5632

Peabody Health Center .....18  
(214) 421-7848

Special Health Resources for Texas, Inc. ....39  
(903) 234-8808

Texas HIV Medication Program .....40  
(512) 533-3000

Veterans Affairs North Texas Health Care System .....42  
(214) 857-0410

Your Health Clinic.....44  
(903) 813-1272

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## **Pet Care**

### **Cuidado de Mascotas**

May include veterinary assistance for your pet.

**ESP** Puede incluir ayuda veterinaria su mascota.

Resource Center of Dallas – Client Services .....	37
(214) 521-5124	

## **Prevention Case Management**

### **Manejo de Casos de Provenición**

Individualized, multiple-session, risk reduction counseling to help initiate and maintain behavior change.

**ESP** Individual, en multiples sesiones, consejo en reducción de riesgo para ayudar a iniciar y mantener cambios de comportamiento.

AIDS Arms, Inc. ....	17
(214) 521-5191	
AIDS Interfaith Network, Inc. ....	18
(214) 941-7696	
AIDS Services of Dallas .....	20
(214) 941-0523	
AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
African American Health Coalition.....	19
(214) 941-7696	
Brighter Tomorrows .....	22
(972) 263-0506	
Bryan’s House .....	22
(214) 559-3946	
Community Prevention Intervention Unit of UTSW Medical Center.....	24
(214) 645-7300	
Deaf Action Center.....	27
(214) 521-0407	
The Family Place .....	28
(214) 559-2170	
Genesis Women’s Shelter .....	28
(214) 942-2998	
Greater Dallas Council on Alcohol and Drug Abuse .....	29
(214) 522-8600	
Homeward Bound .....	30
(214) 941-3500	
La Sima Foundation, Inc.....	31
(214) 941-1132	

Mosaic Family Services, Inc.....	33
(214) 821-5393	
Parkland Health & Hospital System .....	33
(214) 590-5637	
Parkland HIV/AIDS Clinic (Amelia Court) .....	34
(214) 590-5632	
Parkland/Bluitt-Flowers Health Center (COPC) .....	34
(214) 590-4255	
Parkland/Southeast Dallas Health Center (COPC) .....	35
(214) 266-1600	
Peabody Health Center .....	18
(214) 421-7848	
Planned Parenthood of North Texas - Administrative Office .....	35
(214) 363-2004	
A Sister’s Gift – Female HIV Outreach Services, Inc. ....	38
(214) 421-4274	
Resource Center of Dallas.....	36
(214) 528-0144	
Special Health Resources for Texas, Inc. ....	39
(903) 234-8808	
The Stewpot .....	39
(214) 746-2785	
Urban League of Greater Dallas & North Central Texas .....	41
(214) 915-4600	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	
Your Health Clinic .....	44
(903) 813-1272	

## **Rental Assistance**

### **Auyda a pagar la renta**

Agencies that may help pay rent (limited funding).

**ESP** Agencias que posiblemente ayuden a pagar la renta.

AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Dallas County Health & Human Services - Housing Program (HOPWA) .....	25
(214) 819-1828	
Dallas Life Foundation .....	27
(214) 421-1380	
Special Health Resources for Texas, Inc. ....	39
(903) 234-8808	
The TCC AIDS Fund, Inc. ....	41
(214) 394-9064	

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Urban League of Greater Dallas & North Central Texas .....	41
(214) 915-4600	
Your Health Clinic.....	44
(903) 813-1272	

## **Substance Abuse Services** **Servicios de Abuso de Sustancias**

Providing counseling, care, and / or services for recovering alcohol or drug abusers.

**ESP** Dando consejería, cuidado, y/o servicios a los que abusan del alcohol o drogas.

Homeward Bound .....	30
(214) 941-3500	
La Sima Foundation, Inc.....	31
(214) 941-1132	
Legacy Counseling Center .....	31
(214) 520-6308 ext1	
Mosaic Family Services, Inc.....	33
(214) 821-5393	
Special Health Resources for Texas, Inc. ....	39
(903) 234-8808	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	
Welcome House – East Dallas Location .....	43
(214) 887-0696	
Welcome House – Oak Cliff Location .....	43
(214) 421-3948	
Your Health Clinic.....	44
(903) 813-1272	

## **Support Groups** **Grupos de Apoyo**

Call the agencies listed for more information on specific groups and meeting times.

**ESP** Llamar a las agencias enumerados para más información sobre los grupos específicos y la hora en que se reúnen.

AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	

Austin Street Centre .....	21
(214) 428-4242	
Brighter Tomorrows .....	22
(972) 263-0506	
The Family Place .....	28
(214) 559-2170	
Homeward Bound .....	30
(214) 941-3500	
Legacy Counseling Center .....	31
(214) 520-6308 Ext. 1	
Mosaic Family Services, Inc.....	33
(214) 821-5393	
Parkland Health & Hospital System .....	33
(214) 590-5637	
Parkland HIV/AIDS Clinic (Amelia Court) .....	34
(214) 590-5632	
Resource Center of Dallas .....	36
(214) 521-5124	
A Sister's Gift – Female HIV Outreach Services, Inc. ....	38
(214) 421-4274	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	
Welcome House – East Dallas Location .....	43
(214) 887-0696	
Welcome House – Oak Cliff Location .....	43
(214) 421-3948	

## Transportation Transporte

May include providing rides to pharmacies or medical facilities, or bus passes.

**ESP** Puede incluir llevarle a farmacias o lugares de cuidado médico, o pases para el autobús.

AIDS Interfaith Network, Inc. ....	18
(214) 941-7696	
AIDS Services of North Texas – Denton .....	20
(940) 381-1501	
AIDS Services of North Texas – Plano .....	20
(972) 424-1480	
AIDS Services of North Texas – Greenville .....	21
(903) 450-4018	
Dallas County Health & Human Services - Welfare Department.....	26
(214) 819-1800	
The Family Place .....	28
(214) 559-2170	
Greater Dallas Council on Alcohol and Drug Abuse .....	29
(214) 522-8600	

Mosaic Family Services, Inc.....	33
(214) 821-5393	
Special Health Resources for Texas, Inc. ....	39
(903) 234-8808	
Texas Department of Assistive & Rehabilitative Services (DARS) /	
Division for Rehab Services .....	39
Metroplex Regional Office .....	39
(972) 949-2400	
Dallas Field Office Northeast.....	40
(214) 378-2600	
Dallas Field Office Northwest .....	40
(214) 956-7913	
Dallas Field Office Southeast .....	40
(214) 328-6351	
Dallas Field Office Southwest .....	40
(214) 467-5500	
Your Health Clinic.....	44
(903) 813-1272	

## Veterans Assistance Ayuda para Veteranos

Organizations that offer services and health care for American veterans.

**ESP** Organizaciones que ofrecen servicios y cuidado de salud a veteranos americanos.

Dallas County Health & Human Services - Veterans Service Office .....	26
(214) 819-1885	
Veterans Affairs North Texas Health Care System .....	42
(214) 857-0410	

## Visitation Visitación

Home visits or programs that provide social opportunities for PWAs.

**ESP** Visitas al domicilio o programas que dan oportunidades sociales a los que tienen SIDA.

AIDS Interfaith Network, Inc. ....	18
(214) 941-7696	
The Family Place .....	28
(214) 559-2170	
Homeward Bound .....	30
(214) 941-3500	
Mosaic Family Services, Inc.....	33
(214) 821-5393	

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## **General Information – National Números Nacionales para Información General**

AIDS Action.....	202-530-8030
AIDS Information Line .....	800-448-0440
AIDS/HIV Nightline (Suicide Prevention) 5am-5pm.....	415-434-AIDS
American Civil Liberties Union National Prison Project .....	202-393-4930
CDC National AIDS & STD Hotline .....	English 800-CDC-INFO
Spanish .....	800-CDC-INFO
TDD.....	101-515-8000
Drug Abuse Hotline .....	English 800-662-4357
Spanish .....	101-515-8000
TDD.....	101-515-8000
Feminist Womens Health Central .....	800-877-6013
Gay Men’s Health Crisis Hotline.....	212-807-6655
Hemophilia and AIDS/HIV Network for Dissemination of Information .....	800-424-2634
HIV Telephone Consultation Service .....	800-933-3413
International Foundation for Gender Education .....	781-899-2212
Latino Commission on AIDS.....	212-675-3288
National Association of People with AIDS.....	240-247-0880
National Black Leadership Commission on AIDS.....	212-614-0023
National Institute of Allergy & Infectious Disease AIDS Clinical Trials/AIDS Info .....	800-874-2572
National Minority AIDS Council (NMAC) .....	202-483-6622
National STD Hotline.....	800-227-8922
Project Inform .....	800-822-7422
Social Security Administration .....	800-772-1213
Women Alive Hotline .....	800-554-4876

## **INFORMATION ONLINE**

[www.actis.org](http://www.actis.org)

[www.aegis.com](http://www.aegis.com)

[www.aidsmeds.com](http://www.aidsmeds.com)

[www.aidspolicycenter.org](http://www.aidspolicycenter.org)

[www.cdc.gov](http://www.cdc.gov)

[www.gmhc.org](http://www.gmhc.org)

[www.medlineplus.gov](http://www.medlineplus.gov)

[www.rcdallas.org](http://www.rcdallas.org)

Information presented on any of the web sites listed above does not constitute an endorsement of any health or exercise regimen, program, therapy, health care provider, place of business, political affiliation, religious conviction or philosophy. In all medical matters, we suggest consulting a physician of your choice, who should be recognized as your ally in health decisions.

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**For additional questions or information about  
HIV and AIDS call the HIV Helpline:**

**214-559-AIDS (2437)  
Local Dallas**

**1-866-657-AIDS (2437)  
North Texas**

**Agencies with Spanish speaking staff are designated  
with the symbol ESP.**

**Las agencias con el personal que habla español  
se señalan con el símbolo ESP.**









.0144 Main Office  
214.522.4604 Fax  
[www.rcdallas.org](http://www.rcdallas.org)

Resource Center of Dallas operates:  
John Thomas Gay & Lesbian Community Center  
Nelson-Tebedo Health Resource Center

